



CRUISE VACATION GUIDE
San Diego to Mexico Halloween Cruise
 Holland America *Westerdam* | October 29 - November 5, 2016



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Welcome!

We're thrilled to welcome you to the wildest Halloween you've ever experienced on our Mexican Riviera cruise, sailing from San Diego. In this booklet we'll help get you organized for your vacation, including how to prepare, what to pack, and what to expect when you arrive.

As we sail the beautiful **Westerdam**, you'll discover some of Mexico's most beautiful beaches and exciting cities. Onboard, nonstop entertainment and fun await you in ways you never imagined. Holland America and Atlantis' superb teams of experienced hosts, entertainers, and crew are excited and ready to show you the time of your life.

Please take a few minutes to read this entire booklet, as it contains important information to prepare for your vacation. Please also make sure that your flight reservations are correct, your passport is up-to-date, and that your Atlantis reservation details are correct. If you are from outside the US, Canada, or Europe, please make sure you have the proper visas to visit all our destinations.

Have a safe flight and get ready for an extraordinary journey. We look forward to seeing you in San Diego and onboard **Westerdam** for this sensational cruise

Warm regards,

Rich, Brandon, Malcolm, and the entire Atlantis *Westerdam* Team

Your Cruise Itinerary

Day	Date	Port	Arrive	Depart
Saturday	October 29	San Diego, CA		5 pm
Sunday	October 30	At Sea		
Monday	October 31	Cabo San Lucas, Mexico	10 am	5 pm
Tuesday	November 1	Puerto Vallarta, Mexico	12 pm	2 am
Wednesday	November 2	Mazatlan, Mexico	12 pm	6 pm
Thursday	November 3	At Sea		
Friday	November 4	At Sea		
Saturday	November 5	San Diego, CA	7 am	

Itinerary Notes

Please note that all arrival and departure times are approximate and may change without notice. Also, the times listed here are slightly different than what was originally published on the Atlantis web site. The times above are correct.

Itinerary Changes

Atlantis and Holland America have carefully planned this itinerary for maximum enjoyment in all our ports and onboard your ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your cruise.

In the unlikely event of an itinerary change while sailing, we will communicate our new plan both through ship wide (outside of cabin) announcements and through an updated *On Location*. Neither Atlantis nor Holland America shall be held liable for any damages resulting from any itinerary change according to your Passenger Cruise Contract.

Do This Right Now

Review Your Passport or Proof of Citizenship Documents

In order to travel, a valid passport is preferred and required for all guests from outside the U.S.A. Proof of citizenship in the form of an original birth certificate and a government issued photo ID is acceptable for U.S. citizens only. Visas are not required for citizens of the US and Canada. Visa requirements for all other nationalities vary and should be checked with the embassy or consulate of each country visited on your itinerary.

Please note that it is your responsibility to have the necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

Register On-line With Holland America Line (HAL)

Please take a few minutes to register on-line for this cruise in order to obtain a full copy of your cruise documents from Holland America. Once registered, you should print the Boarding Pass and bring it with you to the pier. This will allow you to check in quickly and board in minutes. You may register anytime until October 26th.

To complete On-line Check-in, you will need:

- Holland America Booking Number (same for all guests in each stateroom)
- Full legal name as Atlantis has it recorded
- Your Passport information
- Credit card to use for onboard purchases

To Begin:

- Log into [My Reservations](#) located in My Account on HollandAmerica.com
- Go to [On-line Check-in](#)

For On-line Check-In Assistance, please contact HAL at 877-932-4259.

If you are unable to complete on-line check-in, manual forms will be available at the pier. It just might take a bit longer to process and get you onboard.

Review your Flight Plans

This sounds obvious, but take a minute right now and make sure that your flights are booked correctly to San Diego.

Make sure you have enough time to depart correctly from the ship on November 5th as well. Your flight should not be booked before 11 am.

Explore Some Incredible Shore Excursions

Now is a great time to plan some of the incredible shore excursions that Atlantis and HAL have planned for this exciting itinerary. After registering on-line, use the following link to book Shore Excursions:

<https://book2.hollandamerica.com/secondaryFlow/login>.

You'll need your HAL Booking Number to get started.

All advance excursion bookings will be charged immediately to your credit card. Excursions booked in-person on *Westerdam* are charged to your onboard account.

For further details regarding excursions, you can contact a HAL Reservations Agent by calling 877.932.4259 or 206.286.3900. Agents are available Monday – Friday from 5am to 7pm PST as well as Saturday & Sunday from 6am to 5pm PST.

Excursions will also be available for purchase onboard, but remember capacity is limited and guests booking on-line in advance have priority.

Before You Depart

Packing Advice

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire is appropriate at all times. There are no formal nights, and absolutely no need for a jacket and tie.

The only real rule is that no tank tops or gym-type shorts are permitted in the Pinnacle Grill restaurant. This is a premium experience and we want to maintain a quality ambiance for all our guests. Thank you for understanding and cooperation on this one.

Plan for warm, even hot weather with slightly cooler breezes at night. We recommend loose, comfortable cottons and other lightweight clothing. Don't forget a hat!

Except for the above notes, our ports are very relaxed with few dress codes. We suggest casual resort wear and some really comfortable shoes. Some tours involve long bus rides and/or considerable walking so comfort is essential.

Daytime at sea is time for swimwear and flip flops.

Bring lots of sunblock.

Party Themes

Our theme parties might warrant something special, but these, of course, are always optional. You'll be comfortable with or without an outfit. All dance parties will be outdoors on the aft pool deck.

- **SuperNova!**– A white hot party of music and lights starts with a flash and a dazzling show of lasers and special effects unlike anything you've ever seen. It's up to you now to sparkle, reflect, and light up the night with dazzling costumes, brilliant accessories, or glitter that keeps on giving. And we'll break out a new musical style for Atlantis with the hottest EDM, trance, and progressive sounds. Open your eyes and ears and you'll be amazed.
- **Halloween** - Tricks and treats and everything that goes bump in the night star at the ocean's biggest Halloween. Go overboard and into the deep with a tribute to our dearly departed Lost, Ghostly, Bequeathed, and Transforming (LGBT) community. Drop dead gorgeous costumes encouraged. Come as you aren't, please!
- **Game On** - Celebrate a year of games, from Olympics to Thrones, and of course that endless real-reality show that Trumps everything. We'll mash them all up together at a wild outdoor party for the players, winners, losers, and everybody along the way. Get your game on with sexy sports attire, seriously stripped-down battle gear, silly political style, or any combination

that throws you into the competition. Or referee the madness and come as you are.

- **White 25** - The basics always win and we bring you the 25th Anniversary edition of the hottest, sexiest, and most outrageous party at sea. One simple color. Endless possibilities. And everybody looks good in it!
- **Dog Tag T-Dance** - The longest-running Atlantis signature party brings everyone together for an afternoon of inspired silliness. Start with a very loose interpretation of military wear and we'll do the rest
- **Revival Classic Disco T-Dance** - Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor. Artificial fabrics, excess facial hair, oversized shoes, and other obnoxious accessories welcome.
- **Soaked T-Dance** - Get ready to get WET at the wildest, silliest party in Atlantis history. It's a splashdown by the pool where everyone's a kid again. Water guns and toys allowed within reason, but you must check them in upon arrival and they will be delivered to your room the morning of the party. Please don't pack in your checked luggage.

Of course, there are many other parties onboard as well, but they don't need any advance planning.

Currency Advice

The entire ship operates on U.S. Dollars on-board and all our ports use the Mexican New Peso (\$N).

Mexican Peso (MXN) \$1 USD = \$N 18.09

We strongly recommend using your ATM card to get the best rate of exchange for cash, just be wary of bank fees. There are plenty of ATM machines throughout our ports. You'll get the best exchange by using a credit cards for large purchases.

And always select the "Local currency" option when making purchases to avoid transactions fees.

Baggage Essentials

Most airlines, especially non-US airlines, limit checked bags and carry-on luggage. Check with your carrier for specific allowances. The standard limit is 50 pounds (23 kilos) per piece. Excess or overweight bags may incur a substantial surcharge, so please plan accordingly.

There are no weight limits or bag fees for the cruise itself.

Embarkation Day!

Getting to the San Diego Port

The port of San Diego is located in downtown San Diego at the B Street Pier Terminal. The pier is about 3 miles from the airport, and takes about 10 minutes by taxi.

Driving and Parking:

From I-5 going South: Take Airport/SASSAFRAS exit. Proceed south, which is KETTNER BLVD. RIGHT at first light SASSAFRAS STREET. One block down hill is Pacific Highway or entrance to San Park parking lot.

Parking: SAN Park Pacific Highway lot offers parking for \$11 per day; it also has five day paid parking with sixth day being free. Shuttle service to/from pier is offered in their "one seat per person" ADA vans.

The parking website is <http://www.san.org/sdia/parking/long-term.aspx>.

To proceed to pier, LEFT on PACIFIC HIGHWAY, RIGHT on ASH STREET, LEFT on HARBOR DRIVE.

Important Check-In Time Information

Embarkation begins at 1:00 pm, and there is very limited space in the terminal for waiting. We suggest arriving to the ship between 2:00 and 4:00 pm to avoid waiting in line, and all guests must be onboard by 4:00 pm for our 5:00 pm departure.

Westerdam sails at 5:00 pm sharp on October 29th!

What Do I Need to Check-In?

All you need is valid passport (or proof of citizenship) and a valid credit card to check-in for this cruise, along with your printed Boarding Pass (if you have one). That's it!

Prohibited Items

Please do not bring any of the following onboard, and do not place these items in your checked luggage: Irons (including travel irons), alcoholic beverages, knives, firearms, or any other potentially dangerous item.

If your luggage contains any of the above items, your bag will be held at security and will not be delivered to your stateroom. Full details on prohibited items can be found on the Holland America website.

Alcoholic Beverage Restrictions

Holland America does not allow alcoholic beverages to be brought aboard the ship for consumption during your cruise vacation. Any alcohol brought onboard or purchased onboard will be held in secure storage and delivered to your stateroom on the last night of the cruise.

You may bring wine or champagne to be consumed in the restaurants with an \$18 corkage fee applied for each (750ml) bottle. See the Holland America policy for more complete details.

Lost Luggage Assistance

If your luggage does not arrive with you, please do all of the following:

1. Get a complete report from the airline, including a receipt and tracking number for your luggage. Make sure that you tell the airline that you are boarding *Westerdam*.
2. Upon arrival on the ship, go immediately to the main reception where they will make a copy of your lost baggage report. The ship will attempt to track your luggage and follow up directly with the airlines.
3. Be patient. Depending on the airline it might arrive prior to sailing. Our port agents, in concert with the ship, will attempt to deliver any lost luggage directly to your room. If your luggage does not arrive, they will keep you informed with the latest news from your airline.

Please understand that neither HAL nor Atlantis has lost your luggage. We can only assist you in recovering your luggage from the airline and in communicating with them. Ultimately, the airline is responsible to you for any loss or inconvenience you encounter.

However, in our experience most bags turn up in the first 48 hours.

If You Are Delayed

If you miss the ship for some reason, please contact Holland America immediately at 206-286-3294 and they will assist you in making arrangements to board in the next port of call. Please note that local authorities and regulations may restrict the ability for guests to embark or disembark in certain ports.

Atlantis Cruise Essentials

Atlantis Daily Program

The Atlantis version of the HAL daily program, called *Today On Location* will be delivered to your stateroom each night with a complete schedule for the following day. All activities, shows, and function times are described here. Since this is our primary method of communicating with you, please read it daily. Changes and/or updates from our original schedule are common during a cruise.

And if you don't feel like reading, take 5 minutes each morning to watch Malcolm's daily TV broadcast for a more entertaining look at the upcoming day's events. You can find this on your stateroom television.

Team & Information Desk

Our office and volunteer Team Atlantis staff will be on hand throughout to host and assist with every aspect of your vacation. Please don't hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day, and always wear Atlantis name badges.

We also offer a general information desk located adjacent to Guest Relations on Deck 1. Hours vary and are posted in *On Location*.

Atlantis staff can also be reached through Guest Relations at any time.

Special Events for Singles

We host several special events throughout the week for our single guests, ranging from cocktail parties to special dinners. Please see *On Location* for information on specific events.

Gatherings for Special Interest Groups

We celebrate the diversity and diverse interests in our community with several casual gatherings for the following groups:

Lure of Leather – For our guests who like or love leather

Bears & Cubs – A social gathering for bears, friends, and admirers

Women of Atlantis – Our female guests and their friends

Friends of Bill W – Daily meetings

Guns & Hoses - Cops and firemen

Active & Veterans - Military gathering for Atlantis service members

These meetings are casual, non-hosted meetings throughout the week. See *On Location* for dates and times.

Atlantis Logo Merchandise

If you're looking for a true one-of-a-kind souvenir, visit the onboard shops for some great new Atlantis logo shirts, hats, and other gear.

Atlantis Publicity Photos & Video

We will have a photographer and video crew onboard to document our voyage and assist us in creating our future collateral materials.

Atlantis does not use "random" shots for our publicity, so if you do not wish to be seen in our photos, please feel free to tell our photographers.

Future Atlantis Cruise Sales

During the last few days of your cruise, we will offer a chance to reserve a future Atlantis vacation with a special onboard booking discount. Details will be delivered to your stateroom and booking times will be listed in *On Location*.

No Solicitation Policy

Atlantis does not allow our guests to solicit other guests for any service or business while onboard our cruises. Please respect our other guests' right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voicemails, or other sales communications to our guests will be subject to a \$2500 fine applied directly to their onboard account. Thank you for your understanding.

Atlantis Roommate Share Program

If you are participating in our roommate share program, you have been assigned a roommate based on smoking preferences. Your roommate's name may appear on your confirmation, but is subject to change. This program is offered as a convenience and service for our single travelers, and as such no roommate changes are permitted for any reason whatsoever.

We will email you prior to embarkation with advice on how best to enjoy your cruise together.

Entertainment Preview

On Location contains our full entertainment and event schedule, and will be delivered to your stateroom each evening. Here are a few highlights:

Saturday San Diego

- Sailaway Celebration Pool Deck 5 pm
Meet 2000 new friends as we head south together.
- First Time Cruisers Orientation Theater 8 pm
If it's your first time with Atlantis, start here for 20 minutes.
- La Voix Theater 8:30 & 10:30 pm
Direct from London and Britain's Got Talent, our newest star presents the ultimate mix of drag and comedy with a massive voice.
- Lindsey Alley Queens Lounge 9:30 pm
She's back and better than ever. One of our top cabaret stars with a sassy new show just for Atlantis.
- Sutton Lee Seymour Queens Lounge 11 pm
New! Outrageous drag performer with an original satirical sendup of everything from Disney to Broadway. Also performs Wednesday & Thursday.

Sunday At Sea

- Dog Tag T-Dance Poolside 4:30-6:30 pm
Atlantis' most infamous afternoon party. A little green, red, or yellow can go a long way. Dog tags for everyone!
- The Dame Edna Experience Theater 8:30 & 10:30 pm
New! Jonathan Hellyer, one of London's hottest vocal stars, and an Atlantis favorite, returns to the big stage with an all-new show.
- Atlantis Comedy Club Queens Lounge 11 pm
Superstar comics Brad Loekle and Julie Goldman team up hilariously!
- SuperNova Poolside 11 pm
Light up the night with a dazzling party that shines with today's hottest new music.

Halloween Cabo San Lucas

- Halloween Pool Games Poolside 4 pm
All the childhood games you ever wished you could do over again...
- Soundstage Theater 8:30 pm
A stunning production show starring the best music from the big screen and Broadway -- tailored just for Atlantis!

- Trick or Treat Shipwide 10 pm
We'll take you back to the Halloween (eve) of your youth with a door to door thrill in costume.
- Halloween! Poolside 11 pm
Be scary, scared, or just someone else as things really go bump tonight...

Tuesday Puerto Vallarta

- Surprise Guest Star Theater 8:30 & 10:30 pm
So, we'll keep this a surprise a bit longer.
- Atlantis Classics Party Poolside 11 pm
Step back to a time when vocals ruled the floor with the best of the 80s, 90s and more. Divas and anthems all night long!
- Atlantis Comedy Club Queens Lounge 11 pm
Laugh with stars Julie Goldman and newcomer Teddy Margas.

Wednesday Mazatlan

- Soaked Tag T-Dance Poolside 4-6 pm
You'll get WET at the silliest, wildest t-dance ever to take to the oceans.
- Miss Richfield 1981 Theater 8:30 & 10:30 pm
It's her last chance to round up votes for the least controversial candidate in this year's race!
- Michael Buchanan Queens Lounge 11 pm
New! Award-winning Broadway star in his Atlantis debut.

Thursday At Sea

- Ever After Theater 8:30 & 10:30 pm
Fractured fairy tales meet today's hottest hits in a massively entertaining production show that couldn't be gayer. Until we arrived.
- The Atlantis White Party - 25th Anniversary Poolside 11 pm
We'll take you to new heights with our biggest party of the week.

Friday At Sea

- Revival T-Dance Poolside 4:30-6:30 pm
Head back to the halcyon days of disco for two glorious hours in the afternoon. Unnatural fabrics and excessive hair optional.
- Air-Otic Theater 7:30 & 9:30 pm
New! The sexiest, most outrageous circus show you've ever seen, designed and produced by Les Farfadais just for Atlantis!
- Last Laughs Theater 11 pm
Comedians Teddy Margas and Brad Loekle wrap it all up with an hour of nonstop laughs.

More Entertainment Notes

Additional Performers Onboard

Atlantis entertainment happens throughout the ship, and all day and night. Look for some exciting shows from the following Atlantis entertainers:

Brian Nash & Nate Buccieri – Our superstar team of incredible piano entertainers. Sometimes solo, and once together!

Lindsey Alley – Sassy, sexy, & sensational singing star.

Matt Yee - Outrageous boa-wearing cabaret performer

Sutton Lee Seymour – New! Insanely funny drag performer with original takes on just about everything.

Michael Buchanan – New! Award winning Broadway star direct from the national tour of *Book of Mormon*

See our version of *On Location* for exact times and locations. You'll also see a few surprise shows from Team Atlantis and some of our other entertainers.

DJs and Dance Parties

We're thrilled to have some of the world's top DJs onboard *Westerdam*:

Abel	Miami
Wayne G.	London
Dan Slater	Sydney

Each has their own unique style and has been selected for their particular sound. We know that you'll enjoy the variety of music offered during the week.

With 2000 guests onboard, you can bet that we'll offer something for everyone during the week. Venues include the pool deck and Queens Lounge. Events will run into the night based on the number of guests attending.

Please respect your fellow guests when returning to staterooms late at night.

Movies and Video Entertainment

Atlantis and Holland America have tailored the cinema and in-room entertainment specifically for Atlantis. You'll find a variety of first run movies, gay movies, and a few classics.

Dining Information

All Atlantis cruises feature open seating at all meals and you are invited to dine at your leisure during posted hours with whomever you want.

Vista Restaurant (Decks 2 & 3)

Brunch	10:30 am to 2 pm (sea days)
Dinner	6:30 to 10 pm

Lido Marketplace (Deck 9)

Continental Breakfast	starts at 6 am
Full Breakfast	7 am - Noon
Lunch	11:30 am to 2:30 pm
Sandwiches & Salad Bar	11:30 am - 5 pm
Pasta Station	11:30 am - 4 am
Dinner	6 to 9 pm
Late Night Snacks	11 pm to 4 am

Dive-In Grill (Deck 9)

Specialty Burgers & Dogs	Noon to 6 pm
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New York Pizza (Deck 9)

Handmade Pizza	Noon to 4 am
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Explorations Cafe (Deck 10)

Specialty Coffee & More	7 am to 10 pm *
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Canaletto (Deck 9)

Dinner	6 to 10 pm *
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Pinnacle Grill (Deck 2)

Breakfast	7:30 to 9 am
Lunch	Noon to 1:30 pm * (select days)
Dinner	6 to 10 pm *

Please note that all restaurants are smoke-free.

* Means that an extra charge applies for dining here.

Dining Notes

All dining times are approximate, and may change slightly according to our port times and onboard events.

Team Atlantis will be on hand at the main restaurant to seat you, answer questions, and host tables. We always encourage you to join our other guests for meals. It's the best way to meet people! Both Atlantis and HAL will do our best to honor special seating requests.

Please be patient during peak hours as there may be a slight wait in the main restaurant. We recommend dining before 8:00 pm or after 9:00 pm to avoid waiting in line. The best way to avoid waiting in line is to either dine before the first show or immediately afterwards, and we will always keep the main restaurant open at least 15 minutes after the early main show ends.

What's Included?

Most meals and restaurants are included. The exceptions are specialty restaurants listed on the opposite page and in the next section. Coffee, tea, and most juices are also included. Specialty coffees, alcoholic beverages, soft drinks, bottled water are available at our bars and restaurants for an additional charge.

We suggest taking advantage of dining in a variety of venues and enjoying your meal times with friends old and new. It's the easiest and best way to connect!

Pinnacle Grill and Canaletto Restaurants

For the ultimate special occasion, discover the Pinnacle Grill, with an extraordinary menu featuring a selection of outstanding classic and modern creations. Or for a great classic Italian dinner, you'll love the authentic Tuscan flavors of Canaletto.

Reservations are essential, and may only be made for same day dining. In fairness to all our guests, reservations must be made in person, and only one reservation per stateroom will be accepted daily. Each restaurant is equipped to handle parties no larger than eight (and only a few tables are this size), and larger groups will not be accepted. Please respect these policies so that the maximum number of our guests may enjoy these unique dining experiences. See *On Location* for reservation times.

Suite guests may reserve a total of three advance bookings during the cruise through the Neptune Lounge Concierge.

Tank tops and gym-like shorts are not permitted in these premium restaurants and we ask that you please respect this simple dress code.

An extra charge for dining applies in each venue.

Le Cirque

Holland America Line's Master Chef Rudi Sodamin has worked with Le Cirque's Executive Chef Craig Hopson to re-create the legendary eatery's whimsical ambiance and award-winning dining experience aboard *Westerdam*. "An Evening at Le Cirque" at Pinnacle Grill is available on one special nights only. There is a \$49 per person cover charge for this culinary event (\$69 with wine pairings).

Singles Dining

Traveling solo doesn't mean you have to eat alone. Whenever you enter our restaurants, our Team Atlantis will graciously seat you with our other guests. Also, we're creating two special singles dinners, along with a designated meeting place for single guests to gather for drinks before dinner. See *On Location* for specific times and locations.

Special Diets

We ask that you submit any special dietary requests including allergies in writing directly to Holland America at least one week prior to sailing. Once onboard, please speak with the Maitre D' of the restaurant regarding any special requests.

Please note that since this cruise is "open seating," it is your responsibility to notify the server and/or Maitre D' of any special requests you have made every time you dine.

Vegetarian options are available at each meal and need no special notification.

Room Service

Complimentary room service is available 24 hours a day. To have continental breakfast delivered to your stateroom, fill out the breakfast card included in your stateroom and hang it on the outside of your stateroom door prior to going to bed. Your continental breakfast will then be delivered the next morning at the time of your choosing. For all other times, simply dial "92" on your phone to place an order. Also, if you wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service. The stateroom directory lists a complete menu of offerings.

Optional Beverage Packages

Holland America will offer a wide range of beverage packages on our charter, including bottle set-ups in your room, wine packages, and unlimited non-alcoholic packages. These packages can be booked online in advance under Indulgences at

<https://book2.hollandamerica.com/secondaryFlow/login>.

Any beer and/or spirit packages purchased in advance will be delivered to your stateroom on October 29 and are intended for in-stateroom consumption only.

Beverage packages may also be purchased onboard at the designated tables on embarkation day or at any of the non-satellite bars at any time over the course of your cruise.

Please note that unlimited alcohol packages are not offered on charter sailings.

Special Occasions

We are at your service for any special celebration. Whether it's a birthday, anniversary, or any other event, we want to make it memorable! Once onboard, please see either an Atlantis or HAL team member and we'll help you make it unforgettable.

Onboard Westerdam

Personal Funds & Shipboard Charges

The currency on board is U.S. dollars. Holland America ships operate on a cashless system. You can validate your Holland America charge card with your Visa, MasterCard, Novus, or American Express card, or sign for payment by cash or traveler's check. Guests can then sign all on-board services and purchases to their account. At the end of the cruise, you will receive a completely itemized statement.

For your convenience, the ship has an on-board ATM machine that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks and the following credit cards: American Express, Discover/Novus, MasterCard and VISA are accepted. Fees will be charged per transaction.

Room Features

The rooms on *Westerdam* are very comfortable, with all the modern amenities you'd expect on a premium cruise ship. The ship has both 110 (US standard) and 220 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable. Each stateroom is equipped with a hair dryer.

Customs & Immigration at Sea

At each port of call, customs and immigration officials may board the ship and clear it before we are allowed to go ashore. Normally, this occurs without your knowledge or participation. Occasionally, passengers are called for inspection. In these cases, please follow the instructions provided to assure that we are able to disembark in a timely manner in each port.

Shore Excursion Notes

You can pre-book shore excursions in advance on the Holland America web site (HollandAmerica.com) until October 26th. Upon arrival to the ship, you will receive tickets for your pre-booked excursions in your stateroom. You may purchase additional shore excursions onboard, subject to availability, at the Shore Excursions Desk or through your TV set using the system in your room.

Atlantis has worked closely with Holland America to enhance and develop excursions that will be fun and exciting for our group. Most of the excursions are "exclusive" to Atlantis guests. If you are in doubt, please inquire with shore excursions before booking.

Finally, we strongly recommend the Holland America shore excursions on this sailing over the "third party" tours that you might find online. Our experience has been that guests on tours through other operators have had many problems, and offer no protection in case of an itinerary change or delay.

Laundry & Dry Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for a reasonable fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details. There are also no self-service laundry facilities onboard.

There are no irons in staterooms as they constitute a fire hazard. Please note that portable irons are not permitted for the same reasons.

Gratuities and Tipping

All standard gratuities have been prepaid for this week, so there is no tipping required or expected at any time. All cabin stewards, waiters, and other personnel have been compensated at levels that are customary for a charter of this size. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional.

A 15% gratuity is automatically added to bar purchases and spa services.

Smoking Policy

For the comfort of all of our guests, designated smoking and non-smoking areas are available throughout the vessel. All staterooms, stateroom balconies, dining areas, and showrooms are non-smoking. Smoking is permitted only in specific areas of the ship, which will be detailed in the program onboard. As a courtesy to our guests, ship personnel will thoroughly enforce the smoking policy.

If You Have a Problem or Question

Both the Guest Relations Desk and the Atlantis Desk can handle most any difficulty you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to the Guest Relations Desk. Questions regarding entertainment, service, special requests, or anything else should be directed to the Atlantis Desk. Questions about excursions should go directly to the Shore Excursions Desk.

If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member and they will assist you.

Important Guest Policy Notice

Please remember that all our guests are bound by Holland America's Passenger Ticket Contract. The policy is intended to help ensure that all guests are able to participate in a safe and enjoyable cruise experience and sets forth standards of conduct for guests to follow throughout their vacation. Please take a minute to read the contract on their website.

Although we shouldn't have to say this, please remember that both Holland America and Atlantis have a zero-tolerance policy towards all illegal substances and behavior that violates the above policy. Any violation could result in your vacation being terminated early, or worse.

If a guest is found in possession of an illegal substance, appropriate action will be taken, which may include removal from the ship and involvement of appropriate authorities, which may result in prosecution. Guests removed from the ship pursuant to this policy are responsible for their own accommodations and transportation home, at their expense and no refund will be offered for the unused portion of your cruise.

Spa Services

Westerdam features an exceptional full-service spa, offering a wide range of services, including massage, facial, aromatherapy, hairstyling, and much more. Appointments for these services should be made early in your cruise, as many of the services book up early. All spa services are an additional charge which can be signed to your stateroom.

Spa appointments will open on embarkation day, immediately following the boat drill, in order to be fair to all our guests. Guests in Suites may reserve Spa appointments beginning at 3:00 pm in the Neptune Lounge.

Internet Access

Wireless Internet access is available aboard *Westerdam* for an additional charge. As you would expect, Internet speeds at sea are significantly slower than on land.

Packages will be available for purchase onboard in a variety of formulas. We recommend trying to unplug a bit -- after all, you are on vacation!

Mobile Phone Access

Holland America offers an advanced cell phone roaming service that allows you to use your mobile phone in the same manner at an additional charge.

The Wireless Maritime Service system is available for use when the ship is in international waters. When your phone picks up the shipboard signal, it will usually display "cellular at sea," "Ship Roam," or "901-18." Depending on the type of mobile device you have and your carrier, you may be required to select "Roam" on

the handset.

For frequently asked questions about cell phone service onboard, please go to www.wmsatsea.com.

To avoid substantial and expensive roaming charges, we highly recommend setting your phone to "airplane" mode when at sea. For questions about your service or about billing, please contact your home network customer service.

Medical Services

Should you require medical attention while on board, an infirmiry staff is available to assist you 24 hours a day. A doctor is available to render services at a customary charge. The infirmiry is capable of providing treatment for minor matters which may arise during your cruise and are capable of assessing and stabilizing most medical emergencies. Should you require treatment for a serious condition which requires hospitalization, then arrangements may be made to transfer you to a medical facility ashore. While at sea, the ability to transfer you to a shore side facility may be limited or delayed by weather or logistical considerations. If you are currently suffering from a serious medical condition, please consult with your personal physician prior to sailing. The onboard doctors are independent contractors.

Important Health Notice – Please Read!

If you should come down with a contagious disease, or even suspect a contagious disease, it's compulsory that you report it to the ship's infirmiry for the safety of everyone on board. Should you be on any medication, or want the medical staff to be aware of any special needs, please contact the infirmiry. This will ensure that they will be prepared should you need assistance.

In rare instances, the ship's medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests. While both HAL and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine.

Please note that the ship follows C.D.C. guidelines on all quarantine issues, and there is little flexibility in applying the rules, particularly where gastrointestinal symptoms are present.

We highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness of any type.

After Your Cruise

Departure Information

In order to plan our departure efficiently, you will be asked to complete a short departure questionnaire before boarding. Please make sure that you complete this form to insure a smooth departure for all guests on November 5th.

Arrival into San Diego

Upon arriving into San Diego, we will begin disembarkation around 7:30 am. This procedure generally takes around two hours. If you have a flight earlier than 11 am, please notify HAL onboard and we'll do our best to prioritize your departure. We strongly advise purchasing the Holland America transfers onboard as these are the most efficient way to get to the airport.

After leaving the vessel you may claim your luggage on the pier. Lost or damaged baggage must be reported to HAL prior to leaving the claim area.

Purchasing Transfers Onboard

HAL will offer group transfers to the San Diego Airport (SAN) onboard during your cruise. Rates and information will be sent to your stateroom during the cruise, or inquire at the Guest Relations Desk. You can book these transfers anytime during your cruise.

Atlantis Team

Our Atlantis team is made up of our full-time employees and part-time talent working together to create an exciting cruise experience for you.

Team Atlantis

Rich Campbell - President	Brandon Reily - Producer	
Malcolm Neitzey - Cruise Director		
Allan McGavin	Eric Weissman	Marvin Hanashiro
Anthony Portalatin	Guy Griffiths	Richard Alvarado
Christian Castro	Horst Bauer	Steve Henry
David Lam	Jeffrey Kawakami	Tyler Golliet
David Quon	Jimaye Nguyen	
Ellen Schneider	Kitt Strandberg	

Our Entertainers & Technical Team

Abel Aguilera	Ivan Garrido Paredes	Michael Buchanan
Brad Loekle	Jonathan Hellyer	Miss Richfield 1981
Brian Nash	Julie Goldman	Nareth Chuon
Bruno Rodrigues Rosa	Kevin Wear	Nate Buccierra
Carlos Schobel	Kidd Madonny	Robert Montenegro
Daniel Slater	Kyle Garner	Shay Bricker
Emiliano Simeoni	Kyle Kier	Stephane Haffner
Erin Visslailli	La Voix	Sutton Lee Seymour
Francis Lucero	Lindsey Alley	Teddy Margas
Guy Smith	Matt Yee	Wayne Gibbons

Questions?

Please ask your travel agent, call our office (310-859-8800), or e-mail us at:
CruiseInfo@atlantisevents.com

We look forward to seeing you onboard!
Bon Voyage.