



RSVP™

vacations

2016 Caribbean Cruise
February 7 - 14, 2016 | *Nieuw Amsterdam*

Your Cruise Vacation Guide



Welcome to RSVP's 2016 Caribbean Cruise!

Thank you for choosing RSVP for your vacation and we are excited to welcome you to this amazing cruise. This booklet outlines virtually everything you need to know before you cruise and what to expect onboard, including RSVP's signature entertainment and parties

It's so great to return to Holland America's *Nieuw Amsterdam*. She looks better than ever and was just recently named the #1 large ship in the world by readers of CruiseCritic.com. With round-the-clock activities, entertainment, and parties, there's simply no better way for us to kick off our fourth decade than on one of our all-time favorite ships!

All of us on teamRSVP are looking forward to seeing you and we know you're excited to discover all that awaits. So sit down, grab your favorite drink, and read on!

Whether this is your first time with RSVP or you're one of our seasoned veterans, you'll quickly discover why RSVP is exactly where you belong.

We can't wait to welcome you aboard!

Enjoy,

Randle, James, Dann, Abel, John, Brad, & teamRSVP

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Essentials - Things to Know and Do

First! Register Online with Holland America Line (HAL)

To expedite embarkation, you'll want to complete your online registration and check-in with Holland America by 4pm PST on February 4. It takes about 15 minutes from start to finish.

To complete Online Check-in, you will need:

- Holland America Booking Number (same for all guests in each stateroom)
- Full legal name as RSVP has it recorded
- Birth date
- Passport, plus visa or permanent resident card if necessary
- Home address & phone number
- Emergency contact information
- Credit card to use for onboard purchases

To Begin:

- Log into [My Reservations](#) located in My Account
- Go to [Online Check-in](#)

On embarkation day, please remember to bring the following items:

- Your Boarding Pass
- Appropriate identification and passport (with required visas, if necessary)
- The cruise documents containing your [Cruise Contract](#)

For Online Check-In Assistance, please contact HAL at 877.932.4259.

If you are unable to complete online check-in, manual forms will be available at the pier. It just might take a bit longer to process and get you onboard.

Onboard Enhancements & Services

After completing your online check-in, you'll be able to book the following for your vacation:

- Shore Excursions
- Spa Services
- Indulgences

You'll find information about Shore Excursions (Page 15), The Greenhouse Spa (Page 16), and Indulgences (Page 24) in our "Details" section.

On February 7, 2016

Getting to the Pier

Nieuw Amsterdam will be docked at Port Everglades, conveniently located about 10 minutes east of Fort Lauderdale International Airport (FLL) and approximately 45 minutes north of Miami International Airport (MIA). The pier address is:

Port Everglades - Pier 21
1801 SE 20th St.
Fort Lauderdale, FL 33316

For those of you flying into Fort Lauderdale, we recommend taking a taxi from the airport to the ship.

Additionally, Holland America will offer organized group transfers from FLL and MIA Airport to and from the pier. These transfers may be purchased by calling Holland America at 866.929.2332. You may also purchase return transfers onboard from the Shore Excursions Desk. One-way transfers to/from FLL to the pier cost \$19 and \$30 to/from MIA.

Parking is available at the pier.

Check In and Boarding Time

Guest check-in begins at approximately 11:00am on February 7, and boarding may take place shortly after that. Please note that staterooms are typically available around 1:00pm.

If you are staying in south Florida before the cruise, we ask that you arrive after 1:00pm so that our guests arriving on early Sunday morning flights may check in without waiting. You won't miss anything except standing in line and there is limited seating in the terminal.

You must be onboard by 3:00pm and attend the compulsory lifeboat drill at 3:15pm. Any guests arriving after 3:00pm will be denied boarding.

Nieuw Amsterdam sets sail for the Bahamas at 4:00pm sharp!

Documents Required

You'll need the following to complete check-in:

- Your printed Boarding Pass. If you do not have this as a printed document, you will be required to complete all of the compulsory information again at the pier.
- Passport (and for non-US guests, any required visas)
- A credit card or cash for onboard charges

Contacts Before Sailing

If you have any questions about your cruise, you can reach RSVP Vacations at 310.432.2300, Monday – Friday, 9am – 6pm Central Standard Time.

On February 14, 2016

Arrival into Fort Lauderdale

Upon arriving into Fort Lauderdale, we will begin disembarkation around 7:30am. This process generally takes around three hours and most guests will be off the ship by 10:00am.

Airport Transfers to FLL and MIA Airports

If you purchased an airport transfer from the Shore Excursion Desk, the appropriate luggage tags and instructions will be delivered to your stateroom on February 13.

Global Entry

Global Entry is a U.S. Customs and Border Protection (CBP) program that allows expedited clearance for pre-approved, low-risk travelers upon arrival into the United States. Port Everglades is happy to announce they now have Global Entry kiosks in the terminal for those U.S. citizens who are participants.

Contacting the Ship After You Disembark

For lost or forgotten items, email GuestRelations@hollandamerica.com.

For onboard billing questions after the cruise, please call 877.932.4259.

General Information

Customs & Immigration

Customs and immigration officials will board the ship and clear it in each port before we are allowed to go ashore. Normally, this occurs without your knowledge or participation. Occasionally, passengers are called for inspection for a variety of reasons. In these cases, please follow the instructions provided to ensure we are able to disembark in a timely manner.

While we shouldn't have to say this, please don't even think of bringing any type of illegal substance, hazardous material, or other items that are banned by customs or ship security.

Remember that both Holland America and RSVP have a zero-tolerance policy towards all illegal substances and behavior that violates the above policy. Any violation could result in your vacation being terminated early, or worse. If a guest is found in possession of an illegal substance, appropriate action will be taken, which may include removal from the ship and the involvement of appropriate authorities, which may result in prosecution. Guests removed from the ship pursuant to this policy are responsible for their own accommodations and transportation home, at their expense and no refund will be offered for the unused portion of their cruise.

No Solicitation Policy

We do not allow guests to advertise, market, or offer any other type of commercial or non-profit solicitations onboard. We want the environment onboard to be free of advertising and other clutter. Any guest violating this policy will be fined a minimum of \$3,000 on their shipboard account.

Beverage Restrictions

As provided in the Holland America Passage Contract, passengers agree not to bring alcoholic beverages of any kind onboard for consumption, except one bottle of wine or champagne of 750ml per adult per voyage, which will not be subject to a corkage fee if consumed in the stateroom. Additional wine/champagne bottles in carry-on luggage are welcome, but will incur a \$18 corkage fee each, no matter where they are intended to be consumed. Beer, boxed wine, liquors, or any other spirits are not permitted. Also, for charter events, cases of soda/bottled water are prohibited. As luggage is loaded onto the ship, it will be scanned and items outside of HAL's policy will be held until the last day when the guest can collect the items. Any items left behind will be discarded. Alcoholic beverages purchased duty free from the ship's gift shop or in port will be collected for safekeeping and delivered to the your stateroom on February 13.

Door Decoration Guidelines

Part of the fun of any RSVP vacation is decorating your stateroom door. When decorating your door, decorations should not obstruct doorways, hallways, or create an electrical or fire hazard. Also, please refrain from using offensive images or nudity on door decorations. Please respect ship property and do not damage door surfaces. It is your responsibility to clean up your decorations at the end of the cruise. The costs associated with any damage to your door will be charged to your onboard account.

Smoking Policy

For the comfort of all of our guests, all staterooms and most other indoor areas are designated non-smoking. While smoking is not permitted in staterooms, guests are allowed to smoke on stateroom verandahs. However, never discard cigarettes over the side of the ship; they can get easily sucked back into the ship's ventilation system and cause a fire. Smoking is also permitted in the following areas:

- Casino (active players only)
- Seaview Bar (starboard side only)

Cigar and pipe smoking are not allowed anywhere inside the ship; it is only permitted on the outside decks as noted above. The use of electronic cigarettes is allowed within the confines of your stateroom and within the Designated Smoking Areas.

Any guest who smokes inside their stateroom in violation of Holland America's smoking policies will be charged a \$250 cleaning fee per day of violation.

Personal Funds & Shipboard Charges

One of the best things about cruising is the convenience of being able to sign for all your expenses and have them charged to your stateroom. Your account is activated at the pier with a major credit card. An itemized statement outlining all your onboard charges will be delivered to your stateroom prior to disembarkation. By providing your credit card details in advance, you are automatically registered for express check-out and there is no need to visit the Front Office to settle your account on the final cruise day. Please note that all charges made to your credit card will be made in U.S. dollars. If you do not wish to register a credit or debit card and would prefer to open a cash account instead, please see the Front Office on Deck 1 to submit a deposit.

Basics - The Keys to a Great Vacation

Your Cruise Itinerary

	Date	Port	Arrival	Departure
Day 1	Sunday, February 7	Fort Lauderdale, Florida		4pm
Day 2	Monday, February 8	Half Moon Cay, Bahamas	8am	3pm
Day 3	Tuesday, February 9	At Sea		
Day 4	Wednesday, February 10	Gustavia, St. Barthelemy	12pm	11pm
Day 5	Thursday, February 11	Charlotte Amalie, St. Thomas	9am	7pm
Day 6	Friday, February 12	At Sea		
Day 7	Saturday, February 13	At Sea		
Day 8	Sunday, February 14	Fort Lauderdale, Florida	7am	

Itinerary Changes

RSVP and Holland America have carefully planned this itinerary for your enjoyment. Although we do our best to adhere to published ports and times, both weather and sea conditions may force us to alter the itinerary during the cruise.

Documentation Requirements

A passport is required for all guests, and visas are not required for US citizens.

Visa requirements for all other nationalities vary and should be confirmed with your embassy or consulate. Please note it is the responsibility of all passengers to have all necessary documentation. Failure to have the proper documentation will result in denied boarding and no refund will be provided.

Onboard Clothing Packing Advice

RSVP emphasizes a comfortable atmosphere where sportswear and casual resort attire are appropriate for nearly every occasion. There are no Formal Nights onboard, so you can leave your suit/tuxedo behind.

On-Shore Clothing Packing Advice

Plan for comfortable days and nights. Average temperatures are typically in the mid-to-upper 80s during the day and around 70 at night. Don't forget to bring swimsuits, sunscreen, hats, and appropriate footwear if you plan to do more adventurous excursions.

Miscellaneous Packing Advice

Plan for uncertainty; pack at least one change of clothing in your carry-on luggage in case your bags are lost or mishandled en route. Please do not pack any valuables (passport, medications, cameras, jewelry, electronics, cash, etc.) in your checked baggage. Also, bring your own basic toiletries, as the onboard stores are not open while in port.

RSVP Entertainment & Party Preview

RSVP's Signature Entertainers

Below is a preview of RSVP's featured entertainment. Please note that all performers are subject to change. And click on the links below to discover what they have in store for us!

Amy & Freddy

Our longest-running and most beloved duo returns to the RSVP stage for a night of laughter, emotions, and toe-tapping finger-snapping fun! www.amyfreddy.com

Lea DeLaria – ALL NEW!

Fresh off shooting season 4 of Netflix's Emmy Award-winning *Orange is the New Black*, Ms. DeLaria was the first openly-gay comic to appear on a late night talk show back in 1993. Since then, she has gone on to Broadway (*On the Town*, *The Rocky Horror Show*), television (OITNB, *One Life To Live*, *The Oblongs*), music (*The Live Smoke Sessions*), and film (*Edge of Seventeen*, *The First Wives Club*). Lea's life in entertainment provides the perfect foundation for her one-of-a-kind musical comedy act. <https://twitter.com/realleadelaria>

Sister Helen Holy

Not only will the good sister return to her bingo-calling ways in The Showroom, but her 701 Club will fill the rafters of Queen's Lounge with good old-fashioned Babatist laughter throughout the week. <http://www.pauljwilliams.com/about-sister-helen-holy/>

Bob the Drag Queen

After a smashing debut with RSVP, Bob the Drag Queen makes a giant leap for drag-kind on our main stage! Find out what he has in store with his take-no-prisoners comedy! <http://cdcaldwellnyc.wix.com/bob-the-drag-queen>

Emily Skinner – ALL NEW!

Ms. Skinner has unequivocally established herself as one of Broadway's most engaging and versatile performers. From her early days starring in *Side Show*, to her more recent *Billy Elliot*, Emily has made a mark few leading ladies have – starring in *Jekyll & Hyde*, *James Joyce's The Dead*, and *The Full Monty*, as well. <http://emily-skinner.com>

The Last Show Starring Brad Loekle

On the final night of our cruise, ringmaster Brad brings this circus to a climactic and hilarious end as some of your favorite RSVP performers come together for an hour of music, comedy, and downright silliness. <http://www.bradloekle.com>

Anne Steele with Nate on the Keys

The incomparable Ms. Steele returns to RSVP following the success of her latest EP, *What's Mine*. She's backed by the always amazing Nate Buccieri on the keys! <http://annesteele.com> <https://twitter.com/nateonthekeys>

Khris Francis

Get down and dirty with RSVP favorite Khris Francis as he kicks our late nights into high gear with his raucous comedy and musical stylings. Easily offended? Then be sure to swing by! <https://www.facebook.com/khris.francis>

Lisa Ramey – ALL NEW!

Lead singer of SugarBad, this St. Louis-bred front woman brings her powerful vocals and electric stage presence to the RSVP stage for the first time!

<https://www.facebook.com/ramey.lisa>

Matt Alber – ALL NEW!

Currently touring his 4th studio album, *Wind Sand Stars*, this Portland-based singer/songwriter makes his RSVP debut! Selected by the U.S. State Department as a musical ambassador to Russia, Hungary, Kosovo, and Sudan, out-and-proud Matt Alber's vocal stylings are reminiscent of Rufus Wainright, Iron & Wine, and John Grant. Not to be missed!

<http://www.mattalber.com>

Jack Aaronson

RSVP favorite and Fire Island regular Jack Aaronson returns with his "Sing Out, RSVP!" piano bar. Be sure to bring your sheet music and join in the fun!

<https://www.facebook.com/JackAaronson>

William TN Hall

Wickedly clever New York-based piano bar favorite William TN Hall returns to RSVP after most recently tickling the ivories on our 30th Anniversary Alaska Cruise. With his entire life devoted to music, we're thrilled to welcome him back! <http://www.williamtnhall.com>

Kyle Shire – ALL NEW!

Originally from Des Plaines, Illinois, this Los Angeles-based comedian's high energy and fastidious rants about sexuality, the gay community, World of Warcraft, grammar, and history coalesce into a primal "Gay Nerd Rage!" <https://twitter.com/kyleshire>

Shelagh Ratner

Back by popular demand! *This Last Coming Standing* and *Prank My Mom* star brings the experiences from her unusually mobile childhood and the always entertaining perspectives from her adulthood back to the RSVP stage! <http://twitter.com/shelaghratner>

Gert Crawford

Silly. Satirical. And downright sidesplitting. No one does irreverence quite like Gert.

<https://www.facebook.com/gert.crawford>

DJ Robbie Leslie

RSVP's all-time favorite DJ returns! Having started his illustrious career on Fire Island, this groundbreaking club DJ rose to fame playing New York's The Saint, Studio 54, and Palladium. 2016 marks Robbie's 20th season with RSVP! <http://www.robbyleslie.com>

DJ Warren Gluck

First landing on the scene in 1975, this legendary artist started his residency with The Monster, first on Fire Island, then Key West, and finally at The Monster NYC. Through the years, he's played The Saint, Sydney Mardi Gras, Winter Party, Jungle Lust, and pretty much every major event around the world. We're so happy to have one of the best there's ever been with us again! <https://soundcloud.com/warren-gluck-1>

RSVP Party Themes

Our theme parties might warrant something special, but these, of course, are always optional. You'll be comfortable dressing up or down. To help you get inspired, we've created an all-new Amazon Store tailored to our themes just for you! Visit

<http://astore.amazon.com/rsva07-20> to get started!

"We Are The Champions" Welcome Party

With tonight's Super Bowl winding down, we celebrate our first night on *Nieuw Amsterdam* with a salute to champions large and small! Welcome aboard, Champ!

New Moon: Underwear Party

Half Moon? Full moon? It's totally your call as the Caribbean plunges into darkness with the New Moon! From itsy bitsy teenie weenie briefs to your most comfortable pair of long johns and everything in between, this skin-tabulous night is all about underwear as we dance under a sky full of stars!

Divas: Fat Tuesday Edition

As we kick off this Carnival day celebration with music from the divas you love, be sure to pick up colored beads to let others know whether you're single (green), taken (purple), or somewhere in between (gold).

Mardi Gras Costume Contest & Party

Laissez le bon temp rouler! Let the good times roll as our longest-running tradition opens the floodgates to all this fantastic night has to offer! Whether you go N'Awlins-style (which pretty much means anything and everything goes) or with the flash and pageantry of Rio, this Carnival night we'll crown a new Queen or King of Mardi Gras! The most creative costume wins a \$1000 credit toward a future RSVP cruise. Second place is a \$500 future cruise credit and third place a \$250 future cruise credit.

Bound!

Tonight we turn to the dark side as we celebrate the world of the forbidden and taboo. Leather appropriate. Voyeurs welcome.

Hungry Like the Wolf: A Tribute to the 80s

I Just Can't Stop Loving You as we party All Night Long with this Thriller of an 80s celebration for those who Wanna Dance With Somebody Like A Virgin!

Disco Zootopia T-Dance

Uncage your animal instincts to the 70s music you love just in time for the new Pixar release, *Zootopia*! It's the ultimate mash-up: boogie and the beast. It's nothing you've seen be-fur!

YouCreate Party

Now in its third year, our innovative YouCreate Party has turned into one of our most popular traditions – where YOU get to design the biggest party of the week! Simply go to <https://www.surveymonkey.com/r/2016CaribbeanCruiseYouCreateSubmissions> to submit your theme ideas by December 13. We'll narrow them down to a Top Five and all *Nieuw Amsterdam* guests will vote on a final winning theme. We'll reveal the winner about a month before we set sail!

“violet, Violet” T-Dance

Old friends. New friends. Gold friends. Blue friends. This afternoon, our traditional Color T-Dance lets us loose in a world of pure imagination as the Atlantic Ocean turns purple in this RSVP Fun Factory!

RSVP Schedule Highlights

Please note that all the times and locations listed below are subject to change.

Sunday, February 7

“Hello, My Name Is...” Bon Voyage Cocktail Party

4pm-6:30pm, Lido Pool

Super Bowl 50 Viewing Party

6pm-11pm, Queen’s Lounge & Sports Bar

Singles Zodiac Party

6pm, Crow’s Nest

RSVPshowtime: Amy & Freddy

8pm & 10pm, The Showroom

William TN Hall

9pm-12:30am, Piano Bar

We Are the Champions Welcome Party

10:30pm-2:30am, Seaview Pool

Monday, February 8

RSVP Block Party

5pm-6pm, Shipwide

Singles Mingle Dinner

7pm, Manhattan Dining Room

HAL Production Show

8pm & 10pm, The Showroom

“Sing Out, RSVP!” with Jack Aaronson

9pm-12:30am, Piano Bar

Anne Steele with Nate on the Keys

9:30pm, Queen’s Lounge

RSVP Comedy

9:30pm, Ocean Bar

New Moon Underwear Party

10:30pm-2:30am, Seaview Pool

Lisa Ramey

11pm, Queen’s Lounge

Tuesday, February 9

RSVP Book Club – How To Be Gay

10am, Crow’s Nest

Sister Helen Holy Bingo

2pm, The Showroom

Divas: Fat Tuesday Edition T-Dance

3:30pm-6pm, Seaview Pool

RSVPshowtime: Lea DeLaria

6pm & 8pm, The Showroom

The 701 Club with Sister Helen Holy

7:30pm, Queen’s Lounge

KNOTS Couples Dinner

8pm, Manhattan Dining Room

William TN Hall

9pm-12:30am, Piano Bar

Matt Alber

9:30pm, Queen’s Lounge

RSVP Comedy

9:30pm, Ocean Bar

Mardi Gras Costume Contest

10pm, The Showroom

Mardi Gras Party

11pm, Seaview Pool

Khris Francis

11pm, Queen’s Lounge

Wednesday, February 10

HAL Production Show

8pm & 10pm, The Showroom

“Sing Out, RSVP!” with Jack Aaronson

9pm-12:30am, Piano Bar

Lisa Ramey

9:30pm, Queen’s Lounge

Bound!

10:30pm-2:30am, Seaview Pool

Ladies Night!

10:30pm Till, Northern Lights Night Club

Anne Steele with Nate on the Keys

11pm, Queen’s Lounge

Thursday, February 11

Country Western Dancing Lessons & Open Session

5pm Till, Seaview Pool

“An Evening at Le Cirque”

6pm-9:30pm, Pinnacle Grill (Reservations taken in-person on 2/10)

Hungry Bear Dinner

7pm, Manhattan Dining Room

The 701 Club with Sister Helen Holy

7:30pm, Queen’s Lounge

RSVPshowtime: Bob the Drag Queen!

8pm & 10pm, The Showroom

Anne Steele with Nate on the Keys

9:30pm, Queen’s Lounge

RSVP Comedy

9:30pm, Ocean Bar

Hungry Like The Wolf: A Tribute to the 80s

10:30pm-2:30am, Seaview Pool

Lisa Ramey

11pm, Queen’s Lounge

Amy & Freddy: Down Right Dirty!

11:30pm, The Showroom

Friday, February 12

RSVP Book Club – *I’ll Give You the Sun*

10am, Crow’s Nest

Password with Paul J.

11am, Queen’s Lounge

Bingo with Bob the Drag Queen

2pm, The Showroom

Disco Zootopia T-Dance

4pm-6:30pm, Seaview Pool

RSVPshowtime: Emily Skinner

8pm & 10pm, The Showroom

“Sing Out, RSVP!” with Jack Aaronson

9pm-12:30am, Piano Bar

Khris Francis

9:30pm, Queen’s Lounge

RSVP Comedy

9:30pm, Ocean Bar

YouCreate Party

10:30pm-2:30am, Seaview Pool

Matt Alber

11pm, Queen’s Lounge

Saturday, February 13

Final Jackpot Bingo with Sister Helen Holy

2pm, The Showroom

“violet, Violet” T-Dance

4pm-6:30pm, Seaview Pool

RSVPshowtime: The Last Show starring Brad Loekle

8pm & 10pm, The Showroom

Matt Alber

9:30pm, Queen’s Lounge

RSVP Comedy

9:30pm, Ocean Bar

“Sing Out, RSVP!” with Jack Aaronson

9pm-11pm, Piano Bar

The Long Goodbye

10:30pm-2am, Northern Lights Night Club

Khris Francis

11pm, Queen’s Lounge

William TN Hall

11pm-1am, Piano Bar

teamRSVP

teamRSVP consists of our full-time employees and part-time supporters working together to create an exciting cruise experience for you. We’ll be on-hand throughout to host and assist with every aspect of your vacation. Do not hesitate to ask any of us if you have a question or require assistance. Simply look for us in our RSVP name badges. We also host a Hospitality Desk on Deck 1 at the Front Office, open daily and your central resource for RSVP-related information. Hours vary day to day and are posted in the daily *Today On Location* at the desk itself.

Internet Access

Both wireless and connected Internet access will be available aboard *Nieuw Amsterdam* for an additional charge. Currently, Holland America is updating their ships with new technology that may affect the Internet packages offered. We will update you closer to sailing with more details on available packages.

Not suprisingly, Internet speeds at sea are significantly slower than on land.

Also...and we’ll say this as clearly as we can because it’s always an issue for some...we as a community tend to be more connected than typical guests. That puts unusual demands

on the limited bandwidth onboard. We recommend trying to unplug a bit – after all, you’re on vacation. If you’re unable to connect satisfactorily on the ship, you should be able to connect when on land in St. Thomas and St. Barths, but of course roaming charges would apply depending on your carrier.

Mobile Phone Access

Holland America offers an advanced cell phone roaming service that allows you to make and receive calls, send and receive text messages, and access emails and surf the web while at sea using your own mobile phone and telephone number.

The Wireless Maritime Service system is available for use when the ship is in international waters. When your phone picks up the shipboard signal, it will usually display “cellular at sea,” “Ship Roam,” or “901-18.” Depending on the type of mobile device you have and your carrier, you may be required to select “Roam” on the handset.

For frequently asked questions about cell phone service onboard, please go to www.wmsatsea.com.

To avoid substantial and expensive roaming charges, we highly recommend setting your phone to “airplane” mode when at sea. For questions about your service or about billing, please contact your home network customer service.

Medical Services

Emergency medical services are available on *Nieuw Amsterdam* 24 hours a day. The Medical Center is located on Deck A Forward and opening hours will be listed daily in your *Today On Location*. Charges for medical services will be added to your shipboard account and you will be provided with an itemized summary to submit to your insurance company. The ship’s Medical Center is primarily intended to provide acute care for illness and accidents that may occur while on vacation and is not intended to provide long-term care for patients with chronic illnesses. They are capable of treating minor matters, as well as assessing and stabilizing most medical emergencies. If you require treatment for a serious condition, arrangements may be made to transfer you to a medical facility ashore. If you are currently suffering from a serious medical condition, please consult with your personal physician prior to sailing. If you would like the medical staff to be aware of any special conditions or medications, please contact the Medical Center or Front Office on Deck 1 upon boarding. Be sure to pack any medications in your carry-on and in their original prescription containers to avoid delays with security.

If you should come down with a contagious disease, or even suspect a contagious disease while onboard, it’s compulsory you report it to the ship’s Medical Center for the safety of everyone onboard. In rare instances, the medical staff may determine your medical condition requires you to be quarantined in your stateroom to protect the health of other guests. While both Holland America and RSVP will make every effort to make you comfortable in such a situation, we are unable to compensate for lost vacation time due to quarantine.

You may submit any special medical-related requests or conditions by contacting RSVP Vacations at 310.432.2300 prior to January 15.

Gratuities & Tipping

All standard service charges for your stateroom attendants and dining room staff have been pre-paid with your RSVP reservation. Additional tipping for exceptional service is of course at your discretion. This standard gratuity does not cover purchases made onboard, and as such a 15% service charge is automatically added to bar charges, dining room wine purchases, and spa services. In terminals, airports, ports of call, and on shore excursions, we suggest you extend gratuities consistent with customary local practices.

Frequently Asked Questions

Question: Do I need to wear a costume at every party?

Answer: Of course not! While we’d love to see you in costume, you’ll feel right at home in any outfit and are always invited to join in the fun.

Question: Can I bring a friend onboard?

Answer: No. Only registered cruise guests and crew have access to the ship; no visitors onboard the ship. This is for the safety and security of all guests.

Question: What if I need to change the name on my reservation?

Answer: Name change availability is guaranteed through Friday, January 29. A name change fee of \$150.00 USD will be charged for each name change. Contact your travel professional or RSVP to make these changes.

Question: Will I receive anything in the mail?

Answer: No paper documents will be sent. All RSVP/HAL documents and correspondence will be sent via email.

Details – For Those Who Want To Know It All Shore Excursions

After registering online, use the following link to book Shore Excursions:
<https://book2.hollandamerica.com/secondaryFlow/login>.

You'll need your HAL Booking Number to get started.

After logging in, select "Explore Shore Excursions" to get started. You can look at available excursions in each port by clicking on that port's tab underneath the main photo. Once you decide on which excursion you'd like to book,

- Click on the "BUY NOW" button
- Choose your desired time from the dropdown menu
- Simply "Add To Cart." You'll see an itemized listing of your excursion choices.
- If you're satisfied with your selection(s), agree to the Terms & Conditions.
- COMPLETE TRANSACTION
- Continue on to enter your credit card billing information
- Then purchase your selections

All advance excursion bookings will be charged immediately to your credit card. Excursions booked in-person on *Nieuw Amsterdam* are charged to your onboard account.

For further details regarding excursions, you can contact a HAL Reservations Agent by calling 877.932.4259 or 206.286.3900. Agents are available Monday – Friday from 5am to 7pm PST as well as Saturday & Sunday from 6am to 5pm PST.

Excursions will also be available for purchase onboard, but remember capacity is limited and guests booking online in advance have priority.

RSVP has worked closely with Holland America to enhance and develop unique, fun, and exciting excursions. Many of these excursions are exclusive to RSVP guests, although in some cases tours may be mixed with guests from other cruise ships. If you are in doubt, please inquire with the Shore Excursions Desk before booking.

Many of our excursions are true adventures involving elements beyond our control, like weather. Because your safety is our number one concern, decisions will always be made with your welfare in mind. Although rare, if your excursion is cancelled due to weather, HAL will do everything within their power to get you on another exciting adventure.

The Greenhouse Spa & Salon

Using Holland America's online booking system, you can also pre-book appointments at *Nieuw Amsterdam's* fantastic Greenhouse Spa, which features a wealth of options to help you relax and revitalize. Simply use your HAL Booking Number and Last Name to get started here: <https://book2.hollandamerica.com/secondaryFlow/login>

The Greenhouse Spa & Salon nurtures every aspect of your well-being with renowned spa rituals and healing touches from around the world. True to its roots, The Greenhouse Spa redefines the spa experience to harmonize your body, mind, and spirit with a fusion of luxury and nature's most precious ingredients.

The Greenhouse Retreat is a social relaxation center that offers therapeutic mild sauna and steam grottos to gently cleanse and purify the body. Feel free to move in and out of the grottos and showers as you wish, and then relax on heated ceramic lounges that allow the pressures of life to rinse away.

The Greenhouse Pool. The bubbling ocean water is rich with trace elements and vitamins, helping to remineralize the body. Gently heated to body temperature, the hydrotherapy pool alleviates arthritic pain, soothes sore muscles, and offers relief for sports injuries.

Passes for The Greenhouse Retreat & Pool are available for purchase immediately following our Lifeboat Drill on February 7:

- Individual Weekly Pass: \$149
- Couples Weekly Pass: \$249

DIY Scrub Experience. Show your skin some love and book a revitalizing body scrub to exfoliate and luxuriate your skin back to its sparkling best. Simply select which scrub you want from our flavorful selection and HAL's mixologist will create your very own exfoliating blend. A body scrub is the perfect prelude to any spa treatment – or it can be enjoyed on its own.

Facial Treatments. Nurture your skin with premium grade ingredients grown in nature's very own garden. 50-minute options include:

- Elemis Tri-Enzyme Resurfacing Facial
- Elemis Pro-Collagen Quartz Lift Facial
- Elemis Skin Specific Facial
- La Thérapie HydraLift Facial

Massage Treatments. Nurture your body with choreographed, hands-on massage techniques that use touches inspired from all over the world. Deeply relaxing and incredibly rejuvenating, massage treatments enhance well-being and self-awareness. The following Massage Treatments are available to you:

- Thai Herbal Poultice Massage (75 minutes)
- Bamboo Massage (50 or 75 minutes)
- Elemis Aroma Stone Therapy (50 or 75 minutes)
- Elemis Deep Tissue Muscle Massage (50 minutes)
- Swedish Massage (50 or 75 minutes)
- Couples Massage (50 minutes)
- Reflexology (50 minutes)
- Elemis Face & Body Sensation (50 minutes)
- Elemis Absolute Spa Ritual (100 minutes)

Body Treatments. Your body is a universe unto itself. If taken care of, it is a self-sustaining

eco-system that constantly cleanses away toxins and absorbs vital minerals and nutrients to keep you functioning at your optimum best. Pollution and less-than-perfect lifestyles can put an extra burden on the body, slowing down your system, making it less efficient and less able to sustain good health. These treatments help to cleanse the body from the inside, assisting it to feel the joys of a healthy life! Treatments include:

- Ionithermie Cellulite Reduction Program (50 minutes)
- Ionithermie Revitalizing Leg Therapy (40 minutes)
- Ionithermie Cheek Lift Treatment (50 minutes)
- Elemis Aroma Spa Seaweed Massage (75 or 100 minutes)
- Elemis Body Sculpting Cellulite & Colon Therapy (50 minutes)
- Elemis Exotic Lime & Ginger Salt Glow (50 or 75 minutes)

Acupuncture. Practiced for thousands of years, acupuncture is quickly becoming one of the fastest growing integrative therapies, and is often used to complement and enhance benefits of traditional medicine. HAL's onboard acupuncturist is certified to safely and effectively treat a variety of conditions, and can help alleviate your symptoms through the following available treatments:

- Weight Loss Acupuncture
- Facial Rejuvenation Acupuncture
- Just to Try Acupuncture
- Stress Free Acupuncture
- Detox Acupuncture
- Stop Smoking Acupuncture
- Sea Sickness Acupuncture

In addition to all of the spa offerings, The Greenhouse Salon has a full slate of beauty treatments, as well:

- Keratin Express Blow Out (60-90 minutes)
- Fire & Ice Manicure (50 minutes)
- Fire & Ice Pedicure (60 minutes)
- Phyto Hair Conditioning Treatment (30 minutes)
- Elemis Frangipani Conditioning Hair & Scalp Ritual (25 minutes)
- No Chip 14 Day Manicure (30 minutes)
- No Chip 14 Day Pedicure (45 minutes)
- GO SMiLE Teeth Whitening Treatment (30 minutes)

Functional Fitness. Your body is made to move. It is made to stretch itself beyond its present potential. Practice makes perfect is true when it comes to your body. The Greenhouse Spa

offers:

- Individualized Personal Training (60 minutes)
- Nutritional Consultation (60 minutes)
- Results-Based Training (30 minutes)
- Body Composition Analysis (45 minutes)
- Body Sculpt Boot Camp (4 sessions / 30 minutes each)
- Pathway to Yoga (45 minutes)
- Pathway to Pilates (45 minutes)
- Indoor Cycling (45 minutes)

The Greenhouse Spa is open from 8am to 10pm daily. On the last day of the cruise, they are open from 8am to 8pm. It is recommended you arrive for your spa treatment 15 to 30 minutes early so you can enjoy the facilities.

You will be provided with a robe before your spa treatment. It is recommended that you leave your underwear on during your spa service; however, treatments may be enjoyed without clothing if that is your preference. Therapists will always use draping techniques to respect your privacy.

A 15% service charge is automatically applied to all services. To cancel, you must give 24 hours' notice or a cancellation fee of 50% of your treatment price will be charged to your onboard account.

Reservations for Greenhouse Spa treatments and Salon services can be made online through 4pm PST on February 4 or as soon as you board *Nieuw Amsterdam*. However, please note once again that in fairness to all guests due to the limited number of available slots, The Greenhouse Retreat will only be available for booking after our 3:15pm Lifeboat Drill on February 7.

There is a small free-to-use public sauna onboard *Nieuw Amsterdam* on Deck 9 Forward.

Where You Pump

After indulging in *Nieuw Amsterdam's* myriad food options, no doubt many of you will want to hit the gym to burn off a few of those extra calories.

The Fitness Center on Deck 9 Forward will be open from 6:00am to Midnight daily. It features cardio equipment (the use of the treadmills will be restricted during port arrivals/ departures), circuit training systems, and the following fitness classes and health seminars:

Sunday, February 7 - Fort Lauderdale

5pm - \$500 Spa Raffle (\$)

5:30pm - Free: GoodFeet Footprint Analysis

Monday, February 8 - Half Moon Cay

7am - Morning Stretch

7:30am - Abs Class
3pm - Body Sculpt Boot Camp (1/4)
4pm - Indoor Cycling
5pm - Core Conditioning Pilates
6pm - Sunset Pathway to Yoga

Tuesday, February 9 - At Sea

7am - Morning Stretch
7:30am - Abs Class
8am - Indoor Cycling
9am - Pathway to Yoga
10am - Body Sculpt Boot Camp (2/4)
11am - Free Seminar: Increase Metabolism
2pm - Free Seminar: Relieving Back Pain
2:30pm - Indoor Cycling
3:30pm - Pre-Divas T-Dance Abs Class

Wednesday, February 10 - St. Barths

7am - Morning Stretch
7:30am - Abs Class
8am - Indoor Cycling
9am - Pathway to Yoga
10am - Abs Class
10:30am - Core Conditioning Pilates
11:30am - Free Seminar: Cleanse Yourself

Thursday, February 11 - St. Thomas

7am - Morning Stretch
7:30am - Abs Class
8am - Pathway to Yoga
6pm - Sunset Stretch

Friday, February 12 - At Sea

7am - Morning Stretch
7:30am - Abs Class
8am - Indoor Cycling
9am - Pathway to Yoga
10am - Body Sculpt Boot Camp (3/4)
11am - Free Seminar: Flatter Stomach
2pm - Free: GoodFeet Footprint Analysis
3:30pm - Pre-Disco Zootopia T-Dance Abs Class

Saturday, February 13 - At Sea

7am - Morning Stretch
7:30am - Abs Class
8am - Indoor Cycling
9am - Pathway to Yoga

10am - Body Sculpt Boot Camp (4/4)
11am - Free Seminar: Detox
2pm - Core Conditioning Pilates
3:30pm - Pre-violet, Violet T-Dance Abs Class

Where You Eat

RSVP features open seating at all meals so you can eat whenever and sit with whomever you'd like. Remember...there may be a rush for dinner immediately following T-dances and after shows in the Showroom.

Manhattan Dining Room (Decks 2 & 3)

Breakfast - 7:00am – 8:30am (February 8), 7:30am – 9am (February 10, 11, 12)
Platinum & Gold Alumni Brunch - 11:00am – 12:30pm (February 9)
Standard Brunch - 10:30am – 1:30pm (February 13)
Dinner - 6:00pm – 10:00pm

Lido Marketplace (Deck 9)

Continental Breakfast Starting at 6am
Full Breakfast - 6:30am – 11:00am
Lunch - 11:30am – 2pm
Sandwiches and Salad Bar - 11:30am – 5pm
Dinner - 6pm – 9:30pm
Late Night - 11pm – 3am

Dive-In (Deck 9)

11:30am – 6pm

New York Pizza (Deck 9)

11:30am – 6pm

Pizza Grill & Pasta (Deck 9)

11:30am – 3am

Canaletto (Deck 9)

Dinner - 6pm – 9:30pm

Pinnacle Grill (Deck 2)

Lunch - Noon – 1:30pm (February 9, 12, 13)
Dinner - 6pm – 9:30pm
Le Cirque - 6pm – 9:30pm (February 11)

Tamarind (Deck 11)

Dinner - 6pm – 9:30pm

Special Events

Cupcake Tea - 3:00pm – 3:45pm (Manhattan, February 9, 12, 13)
New Orleans Buffet - 5:30pm – 7:30pm (Lido Pool, February 9)
Caribbean Buffet - 5:30pm – 7:30pm (Lido Pool, February 12)

All of these dining times are approximate and may change slightly according to our port times and onboard events. Check your *Today On Location* for exact times each day.

Please note that all restaurants are smoke-free. We also ask that you do not wear tank

tops in any of the restaurants during evening dining. Also, shorts are not permitted in the specialty restaurants for dinner.

teamRSVP will be on-hand outside the Manhattan Dining Room to greet you, help with seating, and answer questions. We always encourage you to join other guests for meals; it's the best way to meet people. Both RSVP and Holland America will do our best to honor special seating requests, but please note that the majority of tables in the main restaurants seat 6 or 8 people, with a small number seating larger groups. For the majority of parties larger than 8, we cannot guarantee that everyone will be able to sit together, but we will do our best to find nearby tables.

If you prefer a more traditional cruise experience with an assigned table and waiter for dinner, simply request that option from the Dining Room Manager and they'll do their best to accommodate you.

Please be patient during peak hours of 7:30pm to 8:30pm as there may be a slight wait in the main restaurants. If you're the type of person who prefers not to wait or gets upset with queues (and you know who you are), for the sake of all that's good in this world, please avoid this window of time entirely.

Room Service

Complimentary room service is available 24 hours a day. To have continental breakfast delivered to your stateroom, fill out the breakfast card included in your stateroom and hang it on the outside of your stateroom door prior to going to bed. Your continental breakfast will then be delivered the next morning at the time of your choosing. For all other times, simply dial "92" on your phone to place an order. Also, if you wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service. The stateroom directory lists a complete menu of offerings.

Specialty Restaurants

Variety is the spice of life, especially when it comes to gourmet fare. For the perfect night with your husband, wife, partner, or with friends, be sure to check out *Nieuw Amsterdam's* fabulous specialty restaurants. Reservations are required for dining in Pinnacle Grill, Canaletto, Tamarind, and Le Cirque. Please note there is an extra charge for dining in these specialty restaurants. Advance reservations are not available online. In fairness to all guests, bookings can only be made in-person at the designated times listed in *Today On Location* for same- or next-day dining. Reservations are based on availability and are first come, first served.

Pinnacle Grill

This sophisticated dining experience features Sterling Silver premium beef and fresh seafood. \$25 service fee per person.

Canaletto

This rustic Italian restaurant features an upbeat family-style setting, focusing on fresh-made pastas and other fabulous specialties. \$10 service fee per person.

Tamarind

Delight in the stunning panoramic views while enjoying tantalizing food evoking the rich culinary traditions of Southeast Asia, China, and Japan. \$20 service fee per person.

Le Cirque

Holland America Line's Master Chef Rudi Sodamin has worked with Le Cirque's Executive Chef Craig Hopson to re-create the legendary eatery's whimsical ambiance and award-winning dining experience aboard *Nieuw Amsterdam*. "An Evening at Le Cirque" at Pinnacle Grill is available one night only – February 11! There is a \$49 per person cover charge for this culinary event.

Special Occasions

We are at your service for any special celebration. Whether it's a birthday, anniversary, or any other event, we want to make it memorable! Once onboard, please see either an RSVP or HAL team member and we'll help you make it unforgettable.

Singles Dining

Traveling solo doesn't mean you have to eat alone. Whenever you enter our main restaurants, please let teamRSVP know you would like to be seated with other guests. Also, there will be a designated non-RSVP-hosted meeting place for single guests to gather for drinks before dinner most nights. See *Today On Location* for specific times and locations.

Special Diets

Since we operate with open seating, it is your responsibility to notify your server and/or the Dining Room Manager of any special requests/needs you have each time you dine.

Optional Beverage Packages

Holland America will offer a wide range of beverage packages on our charter. The packages listed below can be booked online in advance under **Indulgences** at <https://book2.hollandamerica.com/secondaryFlow/login>. Any beer and/or spirit packages purchased in advance will be delivered to your stateroom on February 7 and are intended for in-stateroom consumption only.

Beer

- Miller Genuine Draft 6-Pack (\$28.75)
- Bud Light 6-Pack (\$28.75)
- Budweiser 6-Pack (\$28.75)
- Corona 6-Pack (\$32.50)
- Amstel Light 6-Pack (\$32.50)
- Heineken 6-Pack (\$32.50)
- Miller Light 6-Pack (\$28.75)

Spirits

- Cutty Sark 1-liter Bottle (\$36.25)
- Kahlua 1-liter Bottle (\$42.50)
- Belvedere Vodka 750ml Bottle (\$78.75)
- Remy Martin VSOP 700ml Bottle (\$111.25)
- Remy Martin XO 700ml Bottle (\$248.75)
- Jameson Irish Whiskey 1-liter Bottle (\$48.75)
- Hennessy VS 1-liter Bottle (\$105.00)

- Jose Cuervo Gold 1-liter Bottle (\$38.75)
- Harvey's Medium 1-liter Bottle (\$65.00)
- Stolichnaya Vodka 1-liter Bottle (\$33.75)
- Skyy Vodka 1-liter Bottle (\$32.50)
- Absolut Vodka 1-liter Bottle (\$36.25)
- Chopin Vodka 750ml Bottle (\$78.75)
- Finlandia Vodka 750ml Bottle (\$33.75)
- Smirnoff Vodka 1-liter Bottle (\$31.25)
- Bacardi White Rum 1-liter Bottle (\$40.00)
- Bacardi Gold Rum 1-liter Bottle (\$38.75)
- Tia Maria 1-liter Bottle (\$57.50)
- Southern Comfort 1-liter Bottle (\$42.50)
- Sambuca Opal Negro 1-liter Bottle (\$52.50)
- Grand Marnier 1-liter Bottle (\$86.25)
- Drambuie 1-liter Bottle (\$68.75)
- Bailey's Irish Cream 1-liter Bottle (\$52.50)
- Amaretto 1-liter Bottle (\$58.75)
- Bombay Sapphire Gin 1-liter Bottle (\$48.75)
- Tanqueray Gin 1-liter Bottle (\$47.50)
- Seagrams V.O. Whiskey 1-liter Bottle (\$33.75)
- Seagrams 7 Whiskey 1-liter Bottle (\$33.75)
- Canadian Club Whiskey 1-liter Bottle (\$36.25)
- Crown Royal Whiskey 1-liter Bottle (\$48.75)
- Jim Beam Bourbon 1-liter Bottle (\$38.75)
- Jack Daniels Black Bourbon 1-liter Bottle (\$61.25)
- Johnny Walker Black Label Scotch 1-liter Bottle (\$86.25)
- Johnny Walker Red Label Scotch 1-liter Bottle (\$41.25)
- Dewar's White Label Scotch 1-liter Bottle (\$55.00)
- J&B Rare Scotch 1-liter Bottle (\$41.25)
- Ballentines Scotch 1-liter Bottle (\$45.00)
- Chivas Regal 12 Y.O. Scotch 1-liter Bottle (\$73.75)
- Meyers Rum 1-liter Bottle (\$36.25)

Wine (may be consumed in all restaurants)

- **7-Bottle Admiral's Choice Wine Package** (\$309.35) or **5-Bottle Admiral's Choice Wine Package** (\$228.85) or **3-Bottle Admiral's Choice Wine Package** (\$135.70) Choose from a selection that includes Tangley Oaks Chardonnay, Grace Lane Riesling, Estancia Pinot Grigio, Nobilo Sauvignon Blanc, Franciscan "Equilibrium" White Blend, Domaine Les Salices Chardonnay, Hayman & Hill Chardonnay, Spellbound Cabernet Sauvignon, Wente "Sandstone" Merlot, Estancia Pinot Noir, Frescobaldi Castiglioni Chianti, Decero Cabernet Sauvignon, Cuarto Dominio Lote 44 Malbec, Wente "Beyer Ranch" Zinfandel.

- **7-Bottle Navigator's Choice Wine Package** (\$228.85) or **5-Bottle Navigator's Choice Wine Package** (\$171.35) or **3-Bottle Navigator's Choice Wine Package** (\$102.35) Choose from a selection that includes Piedra Negra Torrontes, Danzante Pinot Grigio and Moscato, Caliterra Chardonnay, Dreaming Tree Chardonnay, Greystone Sauvignon Blanc, Puerto Viejo Carmenere, Frescobaldi Remole, Chateau des Trois Tours Bordeaux, Deakin Estate Shiraz and Pinot Noir, Los Riscos Merlot, Tapena Tempranillo, and Toro de Piedra Cabernet Sauvignon.

Over 40 additional spirit, wine, and soda options can be booked in advance online through the **Indulgences** page. Please note that listed prices already include the standard 15% gratuity. Also, while every attempt has been made to ensure pricing here matches the pricing online, ultimately the pricing online trumps the pricing listed here in your CVG.

Beverage packages may also be purchased onboard at the designated tables on Sunday, February 7 or at any of the non-satellite bars at any time over the course of the voyage.

Please note that all Unlimited Alcohol packages usually available on standard HAL sailings (other than those listed above) are not available on charter cruise events.

Where You Connect

Want to Listen?

Through music, we celebrate the unique and diverse interests in our community. The following musically-themed nights will be available over the course of the week:

- **Bette, Babs, and Beyond** for our guests who simply love the greatest singers/entertainers of all time.
- **Hot Latin Hits** for our spicy Latino/Latina guests and those who drink from the Cup of Life
- **Hip-Hop Night** From Notorious B.I.G. and Run-DMC to Usher and Chris Brown, this night is for those who love their music with an unmistakable beat.
- **All-Time Greatest Lesbian Pop, Rock, & Soul** for our female guests and their friends

Want to Connect?

We'll also hold meetings/get-togethers for Friends of Bill W, Veteran and Active Service Members, Gay Parents, Newly Out Guests, Bisexual Guests, Transgendered Guests, and First Time Cruisers.

We host several social gatherings throughout the week for our single guests, ranging from cocktail parties to sports events. There are singles events almost every day!

Got Books?

At RSVP, we realize life is about balance. In fact, we know some of you would rather curl up with a good book instead of doing pretty much anything else. For you, we're pleased to offer the RSVP Book Club – a place to have intellectual conversations with like-minded guests. Led by moderator Tim Pappalardo, our 2016 Caribbean Cruise's RSVP Book Club selections are:

***How To Be Gay*, by David M. Halperin**

A pioneer of LGBTQ studies dares to suggest that gayness is a way of being that gay men must learn from one another to become who they are. This book traces gay men's cultural differences to the social meaning of style. [Buy *How To Be Gay* from RSVP's aStore NOW](#)

***I'll Give You the Sun*, by Jandy Nelson**

At first, Jude and her twin brother are Noah and Jude; inseparable. Noah draws constantly and is falling in love with the charismatic boy next door, while daredevil Jude wears red-red lipstick, cliff-dives, and does all the talking for both of them. Years later, they are barely speaking. Something has happened to change the twins in different yet equally devastating ways . . . but then Jude meets an intriguing, irresistible boy and a mysterious new mentor. [Buy *I'll Give You the Sun* from RSVP's aStore NOW](#)

Check your *Today on Location* for dates and times.

Random Things to Know

En Route Delays

If you encounter unforeseen flight or weather-related delays on sailing day, immediately advise an airline representative at the airport that you are a cruise passenger sailing that day. Often, airlines are able to arrange alternative flights at the airline counter for passengers to continue with their travel to the point of embarkation. It is the airline's responsibility to make alternate flight arrangements resulting from a delay or cancellation.

If you believe a delay will cause you to arrive in Fort Lauderdale less than two hours before *Nieuw Amsterdam's* scheduled departure or if you are concerned for any reason that the ship may leave before you arrive, HAL representatives may be able to advise you of arrangements to minimize disruptions in your vacation plans.

Call HAL's Air/Sea Department at 800.628.4771 or 206.286.3294. Representatives are available 24 hours a day, 7 days a week, 365 days a year. These numbers are provided for emergency use only relating to travel delays; please do not call unless it is your day of departure and you are experiencing a delay.

In the event costs are incurred, you are responsible for out-of-pocket expenses. If you've purchased travel protection, costs incurred as a result of trip delays are likely covered by Trip Delay protection. Please ensure you keep all receipts for submission and contact your travel plan administrator for assistance and clarification.

If your delay involves missing the ship in Fort Lauderdale, you must immediately contact the Air/Sea Department to confirm you will be permitted to join the vessel at the next port of call. In certain instances, you will not be permitted to join the vessel at the next port if the late embarkation will result in a violation of the Passenger Vessel Services Act (PVSA).

If your checked baggage is delayed or misdirected by your airline, immediately report this to the carrier. Once you arrive onboard, report this delay to the Front Office on Deck 1, providing the claim information and bag description. As a courtesy, our onboard staff will assist in following up with the airline; however, any costs incurred in forwarding the luggage to the ship is at the passenger's expense. If you purchased travel insurance, verify that you have Baggage Protection, which may include baggage delay coverage. Please keep all receipts and contact your travel plan administrator for assistance.

Contacting *Nieuw Amsterdam* During Your Cruise

To provide greater peace of mind while you're away from home, you can give friends and relatives the following information on how to telephone you. Have them simply dial 800.993.5483 from the U.S. or Canada. A credit card is required for all inbound calls to the ship. The cost is \$16.00 USD per minute, subject to change without notice. When calling, they dial 4# to select *Nieuw Amsterdam*. Once they connect to an operator, they'll need your full name and your stateroom number in order to connect.

For calls originating outside the U.S. and Canada, 1.321.837.6106 should be used.

RSVP Publicity Photos

We will have a photographer and video crew onboard to document our voyage and assist us in creating future marketing materials. Our official RSVP photographer will identify himself to you before taking your picture. If you do not wish to appear in our promotional materials, please simply decline. Also, please note that RSVP no longer produces souvenir videos of the cruise. However, HAL does. Their souvenir videos may be purchased directly from the Photo Department.

RSVP Roommate Share Program

If you are participating in our roommate share program, you have been assigned a roommate based on smoking preferences, and will receive a detailed letter from RSVP outlining Share Program expectations. Look for it in your stateroom on Day One. With *Nieuw Amsterdam* being completely sold out, room changes are not possible.

Holland America's Mariner Society Membership

All RSVP guests belonging to Holland America's Mariner Society loyalty program will earn credit for this sailing. In addition, you'll also receive most of the applicable onboard benefits commensurate with your Mariner Society membership level. Some exclusions apply.

Power & Water

The ship has both 110 (U.S. standard) and 220 (European) voltage power outlets in the staterooms. All water onboard is filtered and potable, however bottled water is available for purchase from all bars.

Laundry & Dry Cleaning Services

For your comfort and convenience, *Nieuw Amsterdam* offers full laundry and dry cleaning services. In your stateroom, you will find laundry bags and price lists conveniently located in your closet.

HAL also offers the following Laundry Packages:

- Unlimited Laundry for the Entire Cruise: \$49 (\$7 per day)
- Unlimited Pressing Service for the Entire Cruise: \$28 (\$4 per day)

For safety reasons, travel irons, steamers, and electric water heaters/kettles may not be brought onboard.

Onboard Cabana Rentals

Lido Cabanas and Cabana Club/Retreat Cabanas will be rented on a first come/first served basis. Each Neptune Suite will be entitled to pre-book one (1) rental with their Neptune Lounge Concierge prior to 3pm. In fairness to all other guests, remaining bookings will take place at the Front Office on Deck 1 immediately following our 3:15 Boat Drill; look for the specially-marked queue. Each stateroom may only make one (1) booking. In order to allow more guests to enjoy a cabana, weekly bookings will not be available on this cruise.

Lido Cabana (8' X 7') Port Day – \$30

Lido Cabana (8' X 7') Sea Day – \$50

Cabana Club/Retreat Cabana (13' X 8') Port Day – \$45

Cabana Club/Retreat Cabana (13' X 8') Sea Day – \$75

Cabana Club/Retreat Family Cabana (17' X 12.5') Port Day – \$65

Cabana Club/Retreat Family Cabana (17' X 12.5') Sea Day – \$115

European Sunbathing Deck

We will offer a large area for nude sunbathing on Deck 12 Forward above the Crow's Nest. This well-marked area is accessible via the outside stairs only. Waiter service *will not* be available. It obviously goes without saying, but we'll say it anyway...please put on your swimsuit before leaving the European Sunbathing Deck to go to/from other areas of the ship. Also, don't forget to use sunscreen down there; there's nothing worse than burnt twigs and berries. Ouch!

Nude Sunbathing on Half Moon Cay

In addition to the European Sunbathing Deck aboard *Nieuw Amsterdam*, RSVP has secured a stretch of beach on Half Moon Cay where nude sunbathing will also be allowed. Holland America has asked that we remind all nude beachgoers that it's imperative to cover up when leaving the beach to go to the food service areas or the restrooms. You will find this area at the northern most stretch of beach, past the last cabana (Violet #15) and before the stables.



teamRSVP Members

Randle Roper – President
James Compton – Director of Entertainment & Operations
Dann Tervo – Senior Reservations Expert
Abel Diaz – Reservations Expert
Brad Loekle – Cruise Director

Aaron Kuehnert	Randy Juden
Allan McGavin	David Plunkett
Vince Dwyer	Ty Pappalardo
Gary DeVaughn	Steve Endo

Technical Team

John Finen – Technical Director
Bryan Holcombe – Lighting Director

If you have any questions about your cruise,
please call us at 310.432.2300.

We hope you enjoyed your Cruise Vacation Guide.
See you aboard *Nieuw Amsterdam!*