



30th Anniversary Alaska Cruise August 1-8, 2015 | *Westerdam*

Your Cruise Vacation Guide



Welcome to RSVP's 30th Anniversary Alaska Cruise!

In 1985, Kevin J. Mossier had a bold, new idea – to provide a safe, tailor-made vacation for gays and lesbians. In that moment, the gay cruise concept was born with our first cruise for 750 guests out of New Orleans in 1986. Three decades later, here we are...sailing one of our all-time favorite ships in one of the most beautiful settings on earth...Alaska!

There are so many things we'd like to say to our loyal and first-time guests, but most of that can be wrapped up in two simple words: "thank you." Thank you for thirty years of laughter, adventure, silliness, friendships, and fun. Let the good times roll!

Westerdam has become one of our favorite ships over the years because it exudes intimate luxury. Holland America Line's 5-star service and award-winning excursion program is simply the best in Alaska. And with her retractable "magradome" roof over the pool deck, *Westerdam* has us covered rain or shine!

Team RSVP has spent months planning your vacation and we know you're excited to discover all that awaits you. So sit down, grab your favorite drink, and read on! This guide outlines everything you need to know before you cruise and what you can expect onboard, including information about RSVP's signature entertainment and parties.

Whether you've traveled with us many times before or you're a first-timer, you'll quickly discover why RSVP is exactly where you belong. We can't wait to welcome you aboard!

Enjoy,

Randle, James, Dann, John, Abel, Brad, & Team RSVP

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Essentials - Things to Know and Do

First! Register Online with Holland America Line (HAL)

To expedite embarkation, you'll want to complete your online registration and check-in with Holland America by 4pm PST on July 29. It takes about 15 minutes from start to finish.

To complete Online Check-in, you will need:

- Holland America Booking Number (roommates share the same number)
- Full legal name
- Birth date
- Passport, visa, or permanent resident card
- Home address
- Home telephone number
- Emergency contact information
- Return flight information
- Credit card you wish to use for onboard purchases

To Begin:

- Log into <u>My Reservations</u> located in My Account
- Go to Online Check-in

Once you finish, please rememmber to print your boarding pass as you will need it to checkin on August 1.

For Online Check-In Assistance, please contact HAL at 877.932.4259.

If you are unable to complete online check-in, you will be able to complete manual forms at the pier. It might take a bit longer to get through security, but we'll be able to get you onboard with only minor delays.

Onboard Services

After completing your online check-in, you'll be able to book the following services:

- Shore Excursions
- Spa Services
- Indulgences
- Please note: although you'll see an online mechanism for booking dinner reservations at *Westerdam's* specialty restaurants, the functionality for this has been turned off for our charter. Reservations for these highly sought after restaurants can only be made onboard.

You'll find information about Shore Excursions, The Greenhouse Spa, and Indulgences in our "Details" section.

August 1, 2015

Getting to the Pier

Westerdam will be docked at the Port of Seattle, about 10 minutes northwest of Downtown Seattle and approximately 30 minutes from Seattle-Tacoma International Airport.

The address is:

Port of Seattle - Pier 91 2001 W Garfield St. Seattle, WA 98119

For those of you flying into Seattle, we recommend simply taking a taxi or Uber Black from the airport to the ship. However, organized group transfers from SEA Airport to the pier on August 1 and from the ship to SEA on August 8 may be purchased by calling Holland America at 866.929.2332. You may also purchase return transfers onboard from the shore excursions desk. One-way transfers to/from SEA to the pier cost \$29.00 USD.

Taxi fare from SEA Airport to the pier is around \$50 USD. Uber Black runs between \$77-\$100. Please note that UberX is not available from SEA Airport, but can be ordered from nearby hotels.

Parking is available at the pier.

Check-In and Boarding Time

Guest check-in begins at approximately 11am on August 1, although boarding may take place shortly after that. Please note that staterooms are typically available around noon.

If you are staying in Seattle before the cruise, we ask that you arrive after 1pm so that our guests flying in on early Saturday morning flights may check in without waiting. You won't miss anything except standing in line and there is limited seating in the terminal.

All aboard is 3:00pm with the compulsory lifeboat drill at 3:15pm. Any guests arriving after 3:00pm will be denied boarding.

Westerdam sets sail for Juneau at 4pm sharp!

Documents Required at Check In

You'll need the following to complete check-in:

- Your printed Boarding Pass. If you do not have this as a printed document, you will be required to complete all of the compulsory information again at the pier
- Proof-of-citizenship credentials (driver license and official birth certificate) or Passport
- A credit card or cash for onboard charges

Contacts Before Sailing

If you have any questions about your cruise, you can reach RSVP Vacations at 310.432.2300, Monday – Friday, 9am to 6pm Central Standard Time.

August 8, 2015

Arrival into Seattle

Upon arriving into Seattle on August 8, we will begin disembarkation around 7:30am. Disembarkation generally takes around three hours ending around 10 am.

Airport Transfers

Transfers to the airport will be available for purchase onboard during your cruise.

Contacting the Ship After You Disembark

For lost or forgotten items, email <u>GuestRelations@hollandamerica.com</u>. For onboard billing questions after the cruise, please call 877.932.4259.

General Information

Customs & Immigration

Customs and immigration officials will board the ship and clear it in each port before we are allowed to go ashore. Normally, this occurs without your knowledge or participation. Occasionally, passengers are called for inspection for a variety of reasons. In these cases, please follow the instructions provided to ensure we are able to disembark in a timely manner.

While we shouldn't have to say this, please don't even think of bringing any type of illegal substance, hazardous material, or other items that are banned by customs or ship security.

Remember that both Holland America and RSVP have a zero-tolerance policy towards all illegal substances and behavior that violates the above policy. Any violation could result in your vacation being terminated early, or worse. If a guest is found in possession of an illegal substance, appropriate action will be taken, which may include removal from the ship and the involvement of appropriate authorities, which may result in prosecution. Guests removed from the ship pursuant to this policy are responsible for their own accommodations and transportation home (at their expense) and no refund will be offered for the unused portion of their cruise

No Solicitation Policy

We do not allow guests to advertise, market, or offer any other type of commercial or nonprofit solicitations onboard. We want your experience to be free of advertising and other clutter. Any guest violating this policy will be fined a minimum of \$3,000 on their shipboard account.

Beverage Restrictions

As provided in the Holland America Passage Contract, passengers agree not to bring alcoholic beverages of any kind onboard for consumption, except one bottle of wine or champagne per adult per voyage, which will not be subject to a corkage fee if consumed in the stateroom. Additional wine/champagne bottles in carry-on luggage are welcome, but will incur a \$18 corkage fee each, no matter where they are intended to be consumed. Beer, boxed wine, liquors, or any other spirits are not permitted. Also, for charter events, cases of soda/bottled water are prohibited. As luggage is loaded onto the ship, it will be scanned and items outside of HAL's policy will be removed and discarded. Alcoholic beverages purchased duty free from the ship's gift shop or in port will be collected for safekeeping and delivered to the your stateroom on August 7.

Door Decorations

Part of the fun of any RSVP vacation is decorating your stateroom door. When decorating your door, decorations should not obstruct doorways, hallways, or create an electrical or fire hazard. Also, please refrain from using offensive images or nudity on door decorations. Please respect ship property and do not damage door surfaces. It is your responsibility to clean up your decorations at the end of the cruise. The costs associated with any damage to your door will be charged to your onboard account.

Smoking Policy

For the comfort of all of our guests, all staterooms and most other indoor areas are designated non-smoking. While smoking is not permitted in staterooms, guests are allowed to smoke on stateroom verandas. However, never discard cigarettes over the side of the ship; they can get easily sucked back into the ship's ventilation system and cause a fire. Smoking is also permitted in the following areas:

- Casino (active players only)
- Seaview Bar (starboard side only)
- Sports Deck (starboard side only)
- Observation Deck 10 (outside on the starboard side only)

Cigar and pipe smoking are not allowed anywhere inside the ship; they are only permitted on the outside decks as noted above. The use of electronic cigarettes is allowed within the confines of your stateroom and within the Designated Smoking Areas.

Any guest who smokes inside their stateroom in violation of Holland America's smoking policies will be charged a \$250 cleaning fee per day of violation.

Personal Funds & Shipboard Charges

One of the best things about cruising is the convenience of being able to sign for all your expenses and have them charged to your stateroom. Holland America's cashless system is designed to make your life onboard as easy as possible. Your account is activated at the pier by presenting HAL with a major credit card. An itemized statement outlining all your onboard charges will be delivered to your stateroom prior to disembarkation. By providing your credit card details in advance, you are automatically registered for express check-out and there is no need to visit the Front Office to settle your account. Please note that all charges made to your credit card will be made in U.S. dollars.

If you do not wish to register a credit or debit card and would prefer to open a cash account instead, please see the Front Office on Deck 1 to submit a deposit.

Basics - The Keys to a Great Vacation

Our Cruise Itinerary

| | Date | Port | Arrival | Departure |
|-------|---------------------|-----------------------------|---------|-----------|
| Day 1 | Saturday, August 1 | Seattle, Washington | | 4pm |
| Day 2 | Sunday, August 2 | At Sea | | |
| Day 3 | Monday, August 3 | Juneau, Alaska | 1pm | 10pm |
| Day 4 | Tuesday, August 4 | Scenic Cruising Glacier Bay | 7am | 4pm |
| Day 5 | Wednesday, August 5 | Sitka, Alaska | 7am | 3pm |
| Day 6 | Thursday, August 6 | Ketchikan, Alaska | 7am | 1pm |
| Day 7 | Friday, August 7 | Victoria, Canada | 6pm | 11:59pm |
| Day 8 | Saturday, August 8 | Seattle, Washington | 7am | |

Itinerary Changes

RSVP and Holland America have carefully planned this itinerary for your enjoyment. Although we do our best to adhere to published ports and times, both weather and sea conditions may force us to alter the itinerary during the cruise.

Documentation Requirements

Although a passport is not required for this itinerary, RSVP and HAL highly recommend U.S. travelers carry a passport. U.S. citizens who do not have a valid passport must provide both of the following to establish proof of citizenship:

- Naturalization certificate or an original certified birth certificate from the state of their birth (a hospital certificate will not suffice).
- A current/valid government-issued photo identification, such as a driver license. U.S. citizens may also present a U.S. Passport Card.

Visa and passport requirements for all other nationalities vary and should be confirmed with your embassy or consulate. Please note it is the responsibility of all passengers to have all necessary documentation. Failure to have the proper documentation will result in denied boarding and no refund will be provided.

Onboard Clothing Packing Advice

RSVP emphasizes a comfortable atmosphere where sportswear and casual resort attire is appropriate for nearly every occasion. There are no Formal Nights onboard, so you can leave your suit/tuxedo behind.

On-Shore Clothing Packing Advice

Plan for cool and comfortable days and nights. August temperatures in Alaska can vary greatly. Average temperatures are typically in the upper 50s during the day and upper 40s at night. Rarely, but possibly you might see temperatures touch 80 degrees. The key to successful dressing for Alaska is layers. A t-shirt, sweater/sweatshirt, and light jacket combo usually does the trick and allows you to shed outer layers as temperatures rise.

Don't forget to bring swimsuits, sunscreen, hats, rainwear, and hiking boots if you plan to do more adventurous excursions.

Miscellaneous Packing Advice

Plan for uncertainty; pack at least one change of clothing in your carry-on luggage in case your bags are lost or mishandled en route. Please do not pack any valuables (passport, medications, cameras, jewelry, electronics, cash, etc.) in your checked baggage. Also, bring your own basic toiletries, as the onboard stores are not open while in port.

Party Themes and Costumes

Our theme parties might warrant something special, but these, of course, are always optional. You'll be comfortable dressing in or out of theme. Unless otherwise indicated, all parties listed will be outdoors near the Lido Pool, mid-ship on Deck 9.

RSVP Entertainment & Party Preview

Today On Location, containing the complete entertainment and event schedule, will be delivered to your stateroom each evening. Below is a preview of RSVP's featured entertainment and parties. Please note that times and dates are subject to change.

Saturday, August 1

"Hello My Name Is..." Bon Voyage Party

Seaview Pool, 4:00pm

Meet 1800 new friends with our traditional "Hello, My Name Is..." Party and show your pride in who you are and where you're from. A creative nametag or a t-shirt with your name and hometown says it all and you'll probably meet friends from your own backyard as well as the other side of the world as we set sail for Alaska.

Leslie Jordan

Vista Lounge, 8:00pm & 10:00pm

We all know Leslie from his Emmy Award-winning performance as Beverly Leslie – Karen Walker's nemesis on *Will & Grace*, and from his defining role as Brother Boy in Del Shore's *Sordid Lives*, or co-starring in *The Help*. Brilliant. And as funny as they come! www.thelesliejordan.com

Jeremiah Clark

Ocean Bar, 9pm – Also Monday, Wednesday, & Friday (showtimes vary)

Born and raised in Tennessee, this openly-gay country singer/songwriter makes his RSVP debut! www.jeremiahclarkmusic.wordpress.com

Pianist William TN Hall

Piano Bar, 9pm – Also Tuesday, Wednesday, & Friday (showtimes vary)

With his entire life dedicated to music, this wickedly clever New York-based piano man returns to RSVP for his sophomore engagement www.williamtnhall.com

Anne Steele with Nate on the Keys

Queen's Lounge, 8:30pm – Also Monday, Wednesday, & Friday (showtimes vary) In celebration of her first original EP release, "What's Mine," Anne returns to RSVP with the fabulous Nate Buccieri on the keys! <u>www.annesteele.com</u> and <u>www.nateonthekeys.com</u>.

Diamond Anniversary Welcome Party

Lido Pool, 10:30pm

RSVP's 30th year represents our Diamond Anniversary, so we'll turn up the sparkle factor as the stars twinkle, shimmer, and shine above. Simply come as you are, with your radiant self! Music by DJ Warren Gluck.

B.B. King's All-Stars Band

Queen's Lounge, 11pm – Also Tuesday & Thursday

RSVP is proud to include the oh-so-cool B.B. King's All-Stars in our entertainment line-up. Direct from Beale Street, this funky, fast, soulful, smooth band brings the best of Memphis music to the sea in an exclusive partnership with Holland America.

Sunday, August 2

Sister Helen Holy Bingo

Vista Lounge, 2pm

Our snowball jackpot bingo sessions kick off with the good Sister deftly handling the balls like only she can. Bingo will also be played on Tuesday and Friday.

"We Found Love" Divas: The Voices You Love T-Dance

Lido Pool, 3:30pm – 6:00pm

Rihanna. Madonna. Cher. Whitney. Janet. Christina. Britney. Beyoncé. Aretha. Dolly. Gaga. Bette. Mariah. Pink. Adele. Annie. Diana. Miley. Robyn. Vanessa. Katy. Kylie. Kelly. Carrie. Taylor. Cyndi. Barbra. Take it away, DJ Paul Goodyear.

Ann Hampton Callaway in Concert

Vista Lounge, 8pm & 10pm

RSVP is thrilled to welcome back the leading champion of the great American Songbook. Her warmth, spontaneous wit, and passionate delivery of standards, jazz classics, and originals will leave you wanting more. www.annhamptoncallaway.com

Bob the Drag Queen

Queen's Lounge, 8:30pm – Also Tuesday, Thursday, & Friday (showtimes vary)

After an incredible debut on our 30th Anniversary Caribbean Cruise in February, Bob is back by thunderous demand! Recently voted "Best Drag Queen" in NYC, with a high-energy explosion of drag and comedy. If you're easily offended, please stop by. www.bobthedragqueen.com

Pianist Elliot Roth

Piano Bar, 9pm – Also Monday, Thursday, & Friday (showtimes vary)

Bright eyed and bright voiced newcomer Elliot Roth makes his RSVP debut! A reverent interpreter of the Great American Songbook in both his singing and piano playing, he is just as comfortable letting loose with a little soul, rock, and Broadway. <u>www.elliotrothmusic.com</u>

Aiden James

Ocean Bar, 10pm, Also Tuesday & Thursday (showtimes vary)

Currently touring behind his latest single, "Last Reminder," this honey-voiced Philadelphia native brings just the right amount of pop to his moody and brilliant original folk music. www.aidenjamesmusic.com

Long Johns Party

Lido Pool, 10:30pm

Our classic underwear party gets an Arctic twist! Whether you go "long" or more traditional, strip down (and yes...you have to keep your twigs and berries covered) and dance in skivvy style as DJ Manny Lehman turns up the heat!

Country Western Dancing

Queen's Lounge, 10:30pm

Get ready for some boot scootin' boogie as DJ and Dance Instructor Ingu Yun leads our first open session of the week.

Monday, August 3

Ever After Vista Lounge, 8pm & 10pm

The HAL Singers and Dancers take your favorite fairy tale characters on a contemporary musical spin in their first production show of the week!

Nathan Lee Graham Sings...

Queen's Lounge, 8:30pm – Also Wednesday & Thursday (showtimes vary)

New! Broadway showman (*Priscilla Queen of the Desert, The Wild Party*), screen star (*Hitch, Sweet Home Alabama, Zoolander, and 2016's Zoolander 2*), and Grammy Award-winner. Tonight, Cole Porter! <u>www.nathanleegraham.com</u>

Frozen Party

Lido Pool, 10:30pm

Tonight, the pool deck returns to the Ice Age! From cavemen to Disney and everything in between, prepare to be Frozen! Music by DJ Paul Goodyear.

Tuesday, August 4

The 701 Club, with Sister Helen Holy

Queen's Lounge, 6:30pm – Also Wednesday

Everyone's favorite holy roller leads a good old-fashioned Southern Babatist Revival right here on the *Westerdam*! www.pauljwilliams.com/about-sister-helen-holy/

Dessert Extravaganza!

Lido Pool, 10pm-12am

In honor of RSVP's 30th Anniversary, Holland America pulls out all the stops with their celebratory Dessert Extravaganza! DJ Paul Goodyear sets the perfect chill scene while waterfalls of chocolate and endless desserts delight!

Lumberjacks & Leather Party

Northern Lights, 10pm

With tonight's dessert extravaganza taking place on the top deck, we're moving the party below deck as we travel north...north to Fols'm, Alaska - home to lumberjacks and leathermen. Music by DJ Manny Lehman.

Wednesday, August 5

'Til Death Do Us Part

Vista Lounge, 2:30pm

Cruise Director Brad Loekle will be looking for couples of all ages to participate in this everso-gay spin on television's classic *The Newlywed Game*.

Rock the Boat Retro T-Dance

Lido Pool, 3:30pm – 6pm

Legendary DJ Warren Gluck lights up this solid gold afternoon as he spins the greatest hits of one of music's greatest eras. Donna Summer, Gloria Gaynor, The Bee Gees, one-hit wonders, Hues Corporation (thank you for "Rock the Boat"), and all your 70s disco and early 80s favorites reign supreme!

Well-Strung!

Vista Lounge, 6pm & 8pm

The all-male string quartet Well-Strung is back by popular demand. These four incredibly talented hotties are tearing up the scene as they put their own spin on the music of Mozart, Vivaldi, Rihanna, Adele, Lady Gaga, and more! <u>www.well-strung.com</u>

RSVP Costume Contest/Party – Beyond All Limits!

Contest – Vista Lounge, 10pm, Music by DJ Paul Goodyear Party – Lido Pool, 11pm, Music by DJ Manny Lehman

Whether you're participating or watching, experience the most popular RSVP event and party of the past 30 years. Let your imaginations run wild as we break all limits tonight. The most creative costume wins a \$1000 credit toward a future RSVP cruise. Second place is a \$500 future cruise credit and third place a \$250 future cruise credit.

Thursday, August 6

Salmon Bake!

Lido Pool, 12pm-2pm

The chefs of Holland America are going all out for this top-deck salmon bake! Join your fellow RSVP cruisers in this unforgettably tasty Alaskan tradition.

All For Love

Vista Lounge, 1:30pm Romance takes center stage as the HAL Singers and Dancers return!

Amy & Freddy's 20th Anniversary Show

Vista Lounge, 8pm & 10pm

Our longest-running and most beloved singing duo returns to take you on a musical journey through the years in celebration of RSVP's grand 30th Anniversary as they celebrate their 20th Anniversary! www.amyfreddy.com

YouCreate – The Party You Choose!

Lido Pool, 10:30pm

Our newest tradition has turned into one of our most popular, as well. RSVP's YouCreate Party gives you the chance to call the shots for our biggest party of the week! Simply go to <u>www.surveymonkey.com/s/YouCreatePartyThemeldeas</u> to submit your theme ideas by June 7. We'll narrow them all down to a Top Five and all *Westerdam* guests will vote on a final winning theme. We'll reveal the winner about a month before we set sail!

Friday, August 7

The Tongass T

Lido Pool, 3:30pm – 6pm

We've spent the last 24 hours sailing right through the heart of the Tongass National Forest. So in honor of our surroundings, we're going green for our traditional color T-Dance. Forest, moss, pine, fern, mint, avocado, jungle, or olive. We're all natural today as DJ Manny Lehman brings us a little closer to home.

Sound Stage

Vista Lounge, 8pm

The HAL Singers and Dancers perform one final time with a tribute to all things Hollywood!

The Last Show, with your RSVP Cruise Director Brad Loekle

Vista Lounge, 10:30pm

Our 30th Anniversary week comes to an all-star end in one final variety hour of comedy, song, dance, and silliness. <u>www.bradloekle.com</u>

DJs

We're thrilled to have some of your favorite DJs back onboard, spinning everything from today's biggest tracks to the best retro hits:

DJ Warren Gluck – New York www.soundcloud.com/warren-gluck-1

DJ Paul Goodyear – San Francisco www.djpaulgoodyear.com

DJ Manny Lehman – New York www.djmannylehman.com

Each has their own unique style and has been selected for their particular sound. We hope you'll enjoy the variety of music offered during the week.

RSVP Fun Fact

For those unfamiliar with the history of T-Dances, here's a perfect primer to get you up-to-speed: <u>T-Dance History</u>.

A Few More Essentials

Team RSVP

Team RSVP consists of our full-time employees and part-time talent working together to create an exciting cruise experience for you. You'll see us morning, noon, and night. We'll be on-hand throughout the ship to host and assist with every aspect of your vacation. Do not hesitate to ask any of us if you have a question or require assistance. Simply look for us in our RSVP name badges.

We also host a Hospitality Desk on Deck 1 at the Front Office. Our desk is open daily and is your central resource for RSVP-related information. Hours are posted in the daily *Today On Location* and at the desk itself.

Internet Access

Wireless Internet is accessible at many points throughout the ship with a variety of pricing options to suit your individual needs. Note that this is new pricing and different from past cruises you might have experienced.

New Ways to Stay Connected Via Wifi

Social Plan\$5 per day or \$25 for the entire voyageAccess the most popular social websites and applications. Includes Facebook,Twitter, Instagram, Pinterest, LinkedIn, Facebook Messenger, WhatsAPP, andSnapchat. Does not include access to other websites or apps.

Value Plan\$16 per day or \$60 for the entire voyageSurf all your favorite sites, including email, news, sports, weather, banking, and
finance. Note: Does not support Skype calling or music streaming services like
iTunes Radio or Spotify.

Premium Plan\$25 per day or \$99 for the entire voyageFrom email to Skype, Holland America's Premium plan promises the fastestpossible connection, at speeds up to three times faster than their ValuePlan. Supports Skype video calling, where coverage allows.

Basic Internet speeds are similar to old-fashioned dial-up connections and are much slower than what you typically experience on land. Online access may be limited due to poor satellite or weather conditions.

Also...and we'll say this as clearly as we can because it's always an issue for some...we as a community tend to be more connected than typical guests. That puts unusual demands on the limited bandwidth onboard. We recommend trying to unplug a bit – after all, you're on vacation. If you're unable to connect satisfactorily on the ship, you should be able to connect when on land in Juneau, Sitka, Ketchikan, and Victoria. If you have a U.S. mobile service plan, you'll be covered by your standard plan when in the US ports of call.

Mobile Phone Access

Holland America offers an advanced roaming network onboard allowing you to make and receive calls, send and receive text messages, and access emails and surf the web while at sea using your own mobile phone and telephone number. Costs vary by carrier and you should consult your carriers before departe for specific roaming charges.

The Wireless Maritime Service system is active for use when the ship is in international waters. When your phone picks up the shipboard signal, it will usually display "cellular at sea," "Ship Roam," or "901-18." Depending on the type of mobile device you have and your carrier, you may be required to select "Roam" on your device.

For frequently asked questions about cell phone service onboard, please visit <u>www.wmsatsea.com</u>

Medical Services

Emergency medical services are available on *Westerdam* 24 hours a day. The Medical Center is located on Deck A Forward and opening hours will be listed daily in your *Today On Location*. Charges for medical services will be added to your shipboard account and you will be provided with an itemized summary to submit to your insurance company. The ship's Medical Center is primarily intended to provide acute care for illness and accidents that may occur while on vacation and is not intended to provide long-term care for patients with chronic illnesses. They are capable of treating minor matters, as well as assessing and stabilizing most medical emergencies. If you require treatment for a serious condition, arrangements may be made to transfer you to a medical facility ashore. If you are currently suffering from a serious medical condition, please consult with your personal physician prior to sailing. If you would like the medical staff to be aware of any special conditions or medications, please contact the Medical Center or Front Office on Deck 1 upon boarding. Be sure to pack any medications in your carry-on and in their original prescription containers to avoid delays with security.

If you should come down with a contagious disease, or even suspect a contagious disease while onboard, it's compulsory you report it to the ship's Medical Center for the safety of everyone onboard. In rare instances, the medical staff may determine your medical condition requires you to be quarantined in your stateroom to protect the health of other guests. While both Holland America and RSVP will make every effort to make you comfortable in such a situation, we are unable to compensate for lost vacation time due to quarantine.

You may submit any special medical-related requests or conditions by contacting RSVP Vacations at 310.432.2300 prior to July 10.

Gratuities & Tipping

All standard service charges for your stateroom attendants and dining room staff have been pre-paid with your RSVP reservation. Additional tipping for exceptional service is at your discretion.

This standard gratuity does not cover purchases made onboard, and as such a 15% service charge is automatically added to bar charges, dining room wine purchases, and spa services. In terminals, airports, ports of call, and on shore excursions, we suggest you extend gratuities consistent with customary local practices.

Frequently Asked Questions

Question: Do I need to wear a costume at every party?

Answer: Of course not! While we'd love to see you in costume, you'll feel right at home in any outfit and are always invited to join in the fun.

Question: Can I bring a friend onboard?

Answer: No. Only registered cruise guests and crew have access to the ship; no visitors onboard the ship. This is for the safety and security of all guests.

Question: What if I need to change the name on my reservation?

Answer: Name change availability is guaranteed through Friday, July 24. A name change fee of \$150.00 USD will be charged for each name change. Contact your travel professional or RSVP to make these changes.

Question: Will I receive anything in the mail? **Answer:** No paper documents will be sent. All RSVP and HAL documents and correspondence will be sent via email.

Details – For Those Who Want To Know It All Shore Excursions

After registering online with Holland America, use the following link to book Shore Excursions: <u>https://book.hollandamerica.com/fe/secondaryBooking.action</u>. You'll need your HAL Booking Number to get started.

After logging in, select "View Shore Excursions." You can look at available excursions in each city by clicking on that port on the left-hand side of the page. Once you decide on which excursion you'd like to book,

- Click on the "Select" button
- Choose your desired time from the dropdown menu
- Simply "Add To Cart." You'll then see an itemized listing of your excursion choices.
- If you're satisfied with your selection(s), click "Proceed to Checkout"
- Accept the terms & conditions
- Continue on to enter your credit card billing information
- Then purchase your selections

All advance excursion bookings will be charged immediately to your credit card. Excursions booked in-person on *Westerdam* are charged to your onboard account.

For further details regarding excursions, you can contact a HAL Reservations Agent by calling 877.932.4259 or 206.286.3900. Agents are available Monday – Friday from 5am to 7pm PST as well as Saturday & Sunday from 6am to 5pm PST.

Excursions will also be available for purchase onboard, but remember capacity is limited and guests booking in advance have priority.

RSVP has worked closely with Holland America to enhance and develop unique, fun, and exciting excursions. Many of these excursions are exclusive to RSVP guests, although in some cases tours may be mixed with guests from other cruise ships. If you are in doubt, please inquire with the Shore Excursions Desk before booking.

Many of our excursions are true adventures involving elements beyond our control, like weather and wildlife. Because your safety is our number one concern, decisions will always be made with your welfare in mind. Although rare, excursions involving helicopter rides can sometimes be canceled due to unfavorable weather conditions. If your excursion is canceled due to weather, HAL will do everything within their power to get you on another exciting adventure.

The Greenhouse Spa & Salon

Using Holland America's online booking system, you can also pre-book appointments at *West-erdam*'s fantastic Greenhouse Spa, which features a wealth of options to help you relax and revitalize. Simply use your HAL Booking Number and Last Name to get started here:

https://book.hollandamerica.com/fe/secondaryBooking.action

The Greenhouse Spa & Salon nurtures every aspect of your well-being with renowned spa rituals and healing touches from around the world. True to its roots, The Greenhouse Spa

redefines the spa experience to harmonize your body, mind, and spirit with a fusion of luxury and nature's most precious ingredients.

The Greenhouse Retreat is a social relaxation center that offers therapeutic mild sauna and steam grottos to gently cleanse and purify the body. Feel free to move in and out of the grottos and showers as you wish, and then relax on heated ceramic lounges that allow the pressures of life to rinse away.

The Greenhouse Pool's bubbling ocean water is rich with trace elements and vitamins, helping to remineralize the body. Gently heated to body temperature, the hydrotherapy pool alleviates arthritic pain, soothes sore muscles, and offers relief for sports injuries.

Full-cruise passes for The Greenhouse Retreat & Pool are available for purchase immediately following our Lifeboat Drill on August 1:

- Week Pass: \$149
- Couples Week Pass: \$249

DIY Scrub Experience. Show your skin some love and book a revitalizing body scrub to exfoliate and luxuriate your skin back to its sparkling best. Simply select which scrub you want from the flavorful selection and HAL's mixologist will create your very own exfoliating blend. A body scrub if the perfect prelude to any spa treatment – or it can be enjoyed on its own. The purchase of a DIY Scrub Experience also includes one-day access to The Greenhouse Retreat.

Facial Treatments. Nurture your skin with premium grade ingredients grown in nature's very own garden. 50-minute options include:

- Elemis Tri-Enzyme Resurfacing Facial
- Elemis Pro-Collagen Quartz Lift Facial
- Elemis Skin Specific Facial
- La Thérapie HydraLift Facial

Massage Treatments. Nurture your body with choreographed, hands-on massage techniques that use touches inspired from all over the world. Deeply relaxing and incredibly rejuvenating, massage treatments enhance well-being and self-awareness. The following Massage Treatments are available to you:

- Thai Herbal Poultice Massage (75 minutes)
- Bamboo Massage (50 or 75 minutes)
- Elemis Aroma Stone Therapy (50 or 75 minutes)
- Elemis Deep Tissue Muscle Massage (50 minutes)
- Swedish Massage (50 or 75 minutes)
- Couples Massage (50 minutes)
- Reflexology (50 minutes)
- Elemis Face & Body Sensation (50 minutes)

• Elemis Absolute Spa Ritual (100 minutes)

Body Treatments. Your body is a universe unto itself. If taken care of, it is a self-sustaining eco-system that constantly cleanses away toxins and absorbs vital minerals and nutrients to keep you functioning at your optimum best. Pollution and less-than-perfect lifestyles can put an extra burden on the body, slowing down your system, making it less efficient and less able to sustain good health. These treatments help to cleanse the body from the inside, assisting it to feel the joys of a healthy life! Treatments include:

- Ionithermie Cellulite Reduction Program (50 minutes)
- Ionithermie Revitalizing Leg Therapy (40 minutes)
- Ionithermie Cheek Lift Treatment (50 minutes)
- Elemis Aroma Spa Seaweed Massage (75 or 100 minutes)
- Elemis Body Sculpting Cellulite & Colon Therapy (50 minutes)
- Elemis Exotic Lime & Ginger Salt Glow (50 or 75 minutes)

Acupuncture. Practiced for thousands of years, acupuncture is quickly becoming one of the fastest growing integrative therapies, and is often used to complement and enhance benefits of traditional medicine. HAL's onboard acupuncturist is certified to safely and effectively treat a variety of conditions, and can help alleviate your symptoms through the following available treatments:

- Weight Loss Acupuncture
- Facial Rejuvenation Acupuncture
- Just to Try Acupuncture
- Stress Free Acupuncture
- Detox Acupuncture
- Stop Smoking Acupuncture
- Sea Sickness Acupuncture

In addition to all of the spa offerings, The Greenhouse Salon has a full slate of beauty treatments, as well:

- Keratin Express Blow Out (60-90 minutes)
- Fire & Ice Manicure (50 minutes)
- Fire & Ice Pedicure (60 minutes)
- Phyto Hair Conditioning Treatment (30 minutes)
- Elemis Frangipani Conditioning Hair & Scalp Ritual (25 minutes)
- No Chip 14 Day Manicure (30 minutes)
- No Chip 14 Day Pedicure (45 minutes)

• GO SMiLE Teeth Whitening Treatment (30 minutes)

Functional Fitness. Your body is made to move. It is made to stretch itself beyond its present potential. Practice makes perfect is true when it comes to your body. The Greenhouse Spa offers:

- Individualized Personal Training (60 minutes)
- Nutritional Consultation (60 minutes)
- Results-Based Training (30 minutes)
- Body Composition Analysis (45 minutes)
- Body Sculpt Boot Camp (4 sessions / 30 minutes each)
- Pathway to Yoga (45 minutes)
- Pathway to Pilates (45 minutes)
- Indoor Cycling (45 minutes)

The Greenhouse Spa is open from 8am to 10pm daily. On the last day of the cruise, they are open from 8am to 8pm. It is recommended you arrive for your spa treatment 15 to 30 minutes early so you can enjoy the facilities.

You will be provided with a robe before your spa treatment. It is recommended that you leave your underwear on during your spa service; however, treatments may be enjoyed without clothing if that is your preference. Therapists will always use draping techniques to respect your privacy.

A 15% service charge is automatically applied to all services. To cancel, you must give notice of 24 hours or a cancellation fee of 50% of your treatment price will be charged to your onboard account.

Reservations for Greenhouse Spa treatments and Salon services can be made online through 4pm PST on July 29 or as soon as you board *Westerdam*. However, please note once again that in fairness to all guests and due to the limited number of available slots, The Greenhouse Retreat will only be available for booking after our 3:15pm Lifeboat Drill on August 1.

There is a small free-to-use public sauna onboard *Westerdam* on Deck 9 Forward. Because it's co-ed, swimsuits are required.

Where You Pump

After indulging in *Westerdam's* myriad food options, no doubt many of you will want to hit the gym to burn off a few of those extra calories.

The Fitness Center on Deck 9 Forward will be open from 6:00am to Midnight daily. It features cardio equipment, circuit training systems, and the following fitness classes and health seminars:

Saturday, August 1 - Seattle

12:00pm – Meet your onboard Fitness Instructors 4:30pm – Spa Raffle (win up to \$500 in spa services) 5:30pm – Complimentary Footprint Analysis

Sunday, August 2 – At Sea

7:00am – Morning Stretch 7:30am – Walk the Westerdam 8:00am – Indoor Cycling – \$12 9:00am – Pathway to Yoga – \$12 10:00am – Body Sculpt Boot Camp Session 1 – \$120 for all four classes 11:00am – Spa Seminar: Detox for Health & Weight Loss 2:00pm – Spa Seminar: Walking in Comfort and Improving Posture 3:00pm – Pathway to Pilates – \$12

Monday, August 3 – Juneau

7:00am – Morning Stretch 7:30am – Walk the Westerdam 8:00am – Indoor Cycling – \$12 9:00am – Pathway to Yoga – \$12 10:00am – Spa Seminar: Secrets to a Flatter Stomach 5:00pm – Circuit Training

Tuesday, August 4 – Cruising Glacier Bay

7:00am – Morning Stretch 7:30am – Abs Class 8:00am – Indoor Cycling – \$12 9:00am – Pathway to Yoga – \$12 10:00am – Body Sculpt Boot Camp Session 2 – \$120 for all four classes 2:00pm – Spa Seminar: Eat More to Weigh Less 4:00pm – Spa Seminar: Improving Your Posture 6:00pm – Circuit Training

Wednesday, August 5 – Sitka

7:00am – Morning Stretch 7:30am – Abs Class 2:00pm – Spa Seminar: Detox for Health & Weight Loss 3:00pm – Complimentary Footprint Analysis 6:00pm – Circuit Training

Thursday, August 6 – Ketchikan

7:00am – Morning Stretch 7:30am – Abs Class 2:00pm – Body Sculpt Boot Camp Session 3 – \$120 for all four classes 3:00pm – Spa Seminar: Burn Fat Faster 4:00pm – Spa Seminar: Relieving Back Pain 5:00pm – Circuit Training

Friday, August 7 – Victoria

7:00am – Morning Stretch 7:30am – Walk the Westerdam 8:00am – Indoor Cycling – \$12 9:00am – Pathway to Yoga – \$12 10:00am – Body Sculpt Boot Camp Session 4 – \$120 for all four classes 11:00am – Spa Seminar: Secrets to a Flatter Stomach 2:00pm – Spa Seminar: Improving Posture

Stateroom Information

Power & Water

The ship has both 110 (U.S. standard) and 220 (European) voltage power outlets in the staterooms. All water onboard is filtered and potable, however bottled water is available for purchase from all bars.

Laundry & Dry Cleaning Service

For your comfort and convenience, *Westerdam* offers full laundry and dry cleaning services. In your stateroom, you will find laundry bags and price lists in your closet.

HAL also offers the following Laundry Packages:

- Unlimited Laundry for the Entire Cruise: \$49 (\$7 per day)
- Unlimited Pressing Service for the Entire Cruise: \$28 (\$4 per day)

For safety reasons, travel irons, steamers, and electric water heaters/kettles may not be brought onboard.

RSVP Roommate Share Program

If you are participating in our roommate share program, you have been assigned a roommate based on smoking preferences, and will receive a detailed letter from RSVP outlining Share Program expectations. Look for it in your stateroom on Day One. With *Westerdam* being completely sold out, room changes are not possible.

Holland America's Mariner Society Membership

All RSVP guests belonging to Holland America's Mariner Society loyalty program will earn credit for this sailing. In addition, you'll also receive most of the applicable onboard benefits commiserate with your Mariner Society membership level.

Where You Eat

As always, RSVP features open seating at all meals. You can eat whenever and sit with whomever you'd like. Remember that there may be a rush for dinner immediately following T-dances and after Vista Lounge performances.

Vista Dining Room (Decks 2 & 3)

Breakfast 6:30am – 8am (August 5 & 6), 7:30am – 9am (all other days) Brunch 10:30am – 1:30pm (August 4) Dinner 6:00pm – 10:00pm

Lido Buffet Restaurant (Deck 9)

Continental Breakfast 6am – 10:30am Full Breakfast 6:30am – 10:30am Lunch 11:30am – 2pm Sandwiches and Salad Bar 11:30am – 5pm Dinner 6pm – 9:30pm Late Night 11pm – 3am

Dive-In (Deck 9)

Burgers and more 1:30am - 6pm

Pizza Grill & Pasta (Deck 9)

11:30am – 2am

Canaletto (Deck 9)

Dinner 6pm – 9:30pm

Pinnacle Grill (Deck 2)

Lunch Noon – 1:30pm (August 2, 4, and 7) Dinner 6pm – 9:30pm Le Cirque 6pm – 9:30pm (August 5)

Special Events

Pea Soup, 10:30am (August 4, Ship's Bow) Dutch Tea, 3pm (August 4, Vista Dining Room) Dessert Extravaganza, 10pm – Midnight (August 4, Lido Deck) Alaskan Cookout & Salmon Bake, Noon – 2pm (August 6, Lido Deck) Beers & Bangers, 11:30am – 1:30pm (August 7, Lido Deck)

All of these dining times are approximate and may change slightly according to our port times and onboard events. Check your *Today On Location* for exact times each day.

Please note that all restaurants are smoke-free. We also ask that you do not wear shorts or tank tops in the restaurants during evening dining.

Team RSVP will be on-hand outside the Vista Dining Room to greet you, help with seating, and answer questions. We always encourage you to join our other guests for meals; it's the

best way to meet people. Both RSVP and Holland America will do our best to honor special seating requests, but please note that the majority of tables in the main restaurants seat 6 or 8 people, with a small number seating larger groups. For the majority of parties larger than 8, we cannot guarantee everyone will be able to seat together, but we will do our best to find nearby tables.

If you prefer a more traditional cruise experience with an assigned table and waiter for dinner, simply request that option from the Maitre D' and they'll do their best to accommodate you.

Please be patient during peak hours of 7:30pm to 8:30pm as there may be a slight wait in the main restaurants. If you're the type of person who prefers not to wait or gets upset with queues (and you know who you are), for the sake of all that's good in this world, please avoid this window of time entirely.

Room Service

Complimentary room service is available 24 hours a day. To have continental breakfast delivered to your stateroom, fill out the breakfast card included in your stateroom and hang it on the outside of your stateroom door prior to going to bed. Your continental breakfast will then be delivered the next morning at the time of your choosing. For all other times, simply dial "92" on your phone to place an order. Also, if you wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service. The stateroom directory lists a complete menu of offerings.

Specialty Restaurants

For the perfect night with your husband, wife, partner, or friends, be sure to check out *Westerdam's* fabulous specialty restaurants. Please note there is an extra charge for dining in these specialty restaurants and that reservations are required (although walk-ins are welcome). You can make a same- or next-day booking in-person at the times listed in *Today On Location*. Reservations are based on availability and are first come, first served.

Pinnacle Grill

This sophisticated dining experience features sterling silver, premium beef, and fresh seafood. There is a service fee of \$10 per person for lunch and \$29 for dinner.

Canaletto

This rustic Italian restaurant features an upbeat family-style setting, focusing on freshmade pastas and other fabulous specialties. \$10 service fee per person.

Le Cirque

Holland America Line's Master Chef Rudi Sodamin has recreated legendary NYC restaurant Le Cirque's whimsical ambiance and award-winning dining experience onboard *Westerdam*. "An Evening at Le Cirque" at Pinnacle Grill is available one night only – August 5. There is a \$49 per person cover charge for this culinary event. Reservations taken August 4.

Special Occastions

We are at your service for any special celebration. Whether it's a birthday, anniversary, or

any other event, we want to make it memorable! Once onboard, please see either an RSVP or HAL team member and we'll help you make it unforgettable.

Singles Dining

Traveling solo doesn't mean you have to eat alone. Whenever you enter Vista Dining Room, please let Team RSVP know you would like to be seated with other guests. Also, there will be a designated non-RSVP-hosted meeting place for single guests to gather for drinks before dinner most nights. See *Today On Location* for specific times and locations.

Special Diets

Since we operate with open seating, it is your responsibility to notify your server and/or the Dining Room Manager of any special requests/needs you have each time you dine.

Optional Beverage Packages

Holland America will offer a wide range of beverage packages on our charter. These packages can be booked online in advance under Indulgences at <u>https://book.</u> hollandamerica.com/fe/secondaryBooking.action.

Any beer and/or spirit packages purchased in advance will be delivered to your stateroom on August 1 and are intended for in-stateroom consumption only.

Please note that listed prices already include the standard 15% gratuity. Beverage packages may also be purchased onboard at the designated tables on Saturday, August 1 or at any of the non-satellite bars at any time over the course of the voyage.

Please note that all Unlimited Alcohol packages usually available on standard HAL sailings are not available on charter cruise events.

Where You Connect

Want to Listen?

Through music, we celebrate the unique and diverse interests in our community. The following musically-themed nights will be available over the course of the week:

- Big Band, Rat Pack, and Elvis Night for our older guests, their admirers, and anyone who loves the music from the greatest generation.
- Hot Latin Hits for our spicy Latino/Latina guests and those who drink from the Cup of Life!
- Hip-Hop Night From Notorious B.I.G. and Run-DMC to Usher and Chris Brown, this night is for those who love their music with a harder edge and an unmistakable beat.
- All-Time Greatest Lesbian Pop, Rock, & Soul for our female guests and their friends.

Want to Connect?

We'll also hold meetings/get-togethers for Friends of Bill W, Veteran and Active Service Members, Gay Parents, Newly Out Guests, Bisexual Guests, Transgendered Guests, and First Time Cruisers.

We host several social gatherings throughout the week for our single guests, ranging from cocktail parties to sports events. There are singles events almost every day!

Got Books?

At RSVP, we realize life is about balance. In fact, we know some of you would rather curl up with a good book instead of doing pretty much anything else. For you, we're pleased to offer the RSVP Book Club – a place to have intellectual conversations with like-minded guests. The RSVP Book Club selections for our 30th Anniversary Alaska Cruise are:

Selfish & Perverse, by Bob Smith

Nelson Kunker is trapped in his job as the script supervisor on Aftertaste, the lowrated late-night sketch television show. His life in Los Angeles has come to a halt because he's unable to finish the novel he's writing, doesn't have a boyfriend, and, at the pivotal age of thirty-four, has reached the juncture where he has to decide whether he's really talented or just gay. One day he meets Roy Briggs, a part-time salmon fisherman/full-time archaeology student who's visiting from Alaska. When Nelson attempts to make small talk with the handsome Roy, he references an obscure but haunting story about bowhead whales that startles the science nerd in both men into suspecting that they might be soulmates. Unfortunately, Nelson discovers his soul is a bit of a slut when he also meets the guest host of that week's show, the surprisingly bookish movie star Dylan Fabizak, freshly paroled after a drug bust. When the three end up at Roy's home in Alaska, hilarity, love, and debauchery ensue. Wooed by both Roy and Dylan, Nelson comes to strongly identify with the salmon they are fishing for — another insanely driven species that will overcome every hurdle in its search for love. Buy Selfish & Perverse on Amazon Now

We will also discuss New York Magazine's recently published article, *Sex Without Fear*, which can be read <u>HERE</u>.

Check your Today on Location for dates and times.

En Route Delays

If you encounter unforeseen flight or weather-related delays on sailing day, we suggest you immediately advise an airline representative at the airport that you are a cruise passenger destined for sailing that day. Often, airlines are able to arrange alternative flights at the airline counter for passengers to continue with their travel to the point of embarkation. It is the airline's responsibility to make alternate flight arrangements resulting from a delay or cancellation.

If you believe a delay will cause you to arrive in Seattle less than two hours before Westerdam's scheduled departure or if you are concerned for any reason that the ship may leave before you arrive, HAL representatives may be able to advise you of arrangements to minimize disruptions in your vacation plans. Call HAL's Air/Sea Department at 800.628.4771 or 206.286.3294. Representatives are available 24 hours a day, 7 days a week, 365 days a year. These numbers are provided for emergency use only relating to travel delays; please do not call unless it is your day of departure and you are experiencing a delay.

In the event costs are incurred, you are responsible for out-of-pocket expenses. If you've purchased travel insurance, costs incurred as a result of trip delays are likely covered. Please ensure you keep all receipts for submission and contact your travel plan administrator for assistance and clarification.

If your delay involves missing the ship in Seattle, you must immediately contact the Air/ Sea Department to confirm you will be permitted to join the vessel at the next port of call. In certain instances, you will not be permitted to join the vessel at the next port if the late embarkation will result in a violation of the Passenger Vessel Services Act (PVSA).

If your checked baggage is delayed or misdirected by a common carrier, immediately report this to the carrier. Once you arrive onboard, report this delay to the Front Office on Deck 1, providing the claim number and bag description. As a courtesy, the onboard staff will assist in following up with the airline; however, any costs incurred in forwarding the luggage to the ship is at the passenger's expense. Passengers who have purchased travel protection should verify with their policy carrier regarding Baggage Protection, which may include baggage delay coverage. Please keep all receipts for submission and contact your travel plan administrator for assistance.

Contacting Westerdam During Your Cruise

To provide greater peace of mind while you're away from home, give friends and relatives the following information on how to telephone you. Have them simply dial 800.993.5483 from the U.S. or Canada. A credit card is required for all inbound calls to the ship. The cost is \$16.00 USD per minute, subject to change without notice. When calling, dial 13# to select Westerdam. Once connected to an operator, they'll need your full name and your stateroom number in order to connect.

For calls originating outside the U.S. and Canada, 1.321.837.6106 should be used.

RSVP Publicity Photos

We will have a photographer and video crew onboard to document our voyage and assist us in creating future marketing materials. Our official RSVP photographer will identify himself to you before taking your picture. If you do not wish to appear in our promotional materials, please simply decline.

Team RSVP Members

Randle Roper – President James Compton – Director of Guest Experience Dann Tervo – Senior Reservations Expert Abel Diaz – Reservations Expert Brad Loekle – Cruise Director

Matthew Thatcher Aaron Kuenhart Tir Johnny Wong Ronnie Jones, Jr. Allan McGavin Vincent Dwyer Dustin Campbell

Randy Juden Timothy Pappalardo Gary DeVaughn Coleman Drew Steve Endo Blake Holiday

Technical Team

John Finen – Technical Director Bryan Holcombe – Lighting Director David Wright – Fabulousness Director

If you have any questions about your cruise, please call us at 310.432.2300.

We hope you enjoyed your Cruise Vacation Guide. We can't wait to celebrate 30 fabulous years with you aboard *Westerdam*!

RSVP Vacations is definitely Where You Belong.